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BIMONTHLY BULLETIN OF THE HEALTH SCIENCES LIBRARY AND INFORMATICS CENTER

From HSLIC's Executive Director

Making your life easier

In this first column of 2013, I want to talk about several changes that ease work life for HSC faculty, staff and students. First, as part of our work on an identity management system, I am pleased to announce that two systems will be easier to access. Plateau's Learning Management System (Learning Central) has been upgraded so that it will now access HSC NetIDs for logon, and soon the Help.UNM system will also access HSC NetIDs (watch for the announcement of this implementation). This change should be a big help to those users who forget multiple passwords, and it will reduce the number of calls we receive at the UNM Hospital IT and HSLIC help desks to verify and reset passwords. Another service that has made a lot of impact is the automatic configuration of IOS mobile devices at <http://m.health.unm.edu>. One final change HSLIC has put into place to improve ease of practice is the elimination of fees on interlibrary loans and literature searches; please see the article to the right.

Do you have ideas for additional ways HSLIC can make your life easier? Please send them to me at hbuchanan@salud.unm.edu.

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HSLIC lifts fees on interlibrary loans and literature searches

On January 1, 2013, HSLIC removed the fees on interlibrary loans (ILL) and database searching that it previously assessed UNM-affiliated users.

"Eliminating the ILL fees for UNM faculty, staff and residents promises to be a significant benefit because it will enable them to obtain journal articles and books that are not part of the HSLIC collection," said Brian Bunnett, HSLIC's Director, Library and Education Services.

Continued on p. 2



Faculty librarian Sarah Morley, MLS, AHIP (right) helps Anju Manral, MD, conduct a literature search. Dr. Manral is an attending physician, a hospitalist and an Assistant Professor in UNM's Department of Internal Medicine.

HSLIC lifts fees on interlibrary loans and literature searches *(Continued from p. 1)*

To set up an ILL account, call (505) 272-8052. To request an item on interlibrary loan, fill out the form located at <https://unmhslc.hosts.atlas-sys.com/illiad/HSLIC/logon.html>.

Also, faculty, staff and students now can request, at no charge, expert database searching assistance from HSLIC librarians. Users of this free service can be assured that experienced database searchers will conduct a comprehensive examination of the literature.

“Enlisting the support of HSLIC librarians not only provides a guarantee that a quality search will be conducted; it also saves the patron the time that he or she would spend on such a search,” Brian says. “Widespread use of both the free ILL and literature searching services is certain to result in better database searches and in greater access to books and journal articles available at other libraries. HSLIC patrons will find that the savings in time and money will not be inconsequential.”

Requests for free literature searches can be submitted to reflib@salud.unm.edu. A fee will still be assessed for rush requests and for service provided to non-UNM users.

HSLIC introduces new print/copy cards

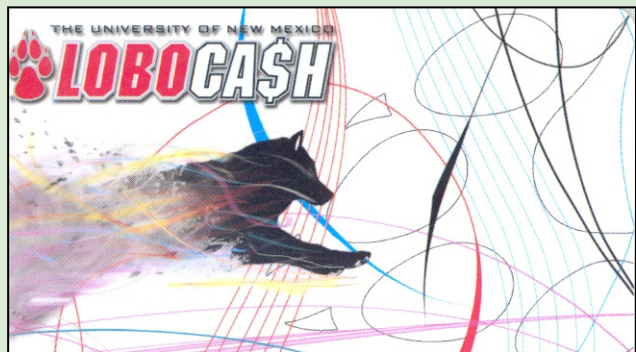
HSLIC now provides “anonymous LoboCards” for public printing and photocopying; these cards replace the former generic print/copy cards. A new vending machine dispurses a zero-value card and accepts cash to add value to the card. Users can also add value with a credit card online at <http://lobocard.unm.edu>.

These cards, just like personal LoboCards (or HSC ID badges) that are linked to a LoboCa\$h account, can be used in many campus and off-campus venues: campus bookstores, beverage and snack vending machines, campus cafeterias and the Frontier Restaurant, to name a few. Additional nearby restaurants are planning to allow LoboCa\$h payment in the future.

Users will have several months to use up the value on their existing generic print/copy cards.

Departments that wish to set up cards for departmental use will be able to work with the LoboCard Office.

Contact the HSLIC Service Point at (505) 272-2311 for further information.



How to get GroupWise on your Apple device

Do you want to set up your iPhone, iPad or iPod Touch to get GroupWise? From your Apple device:

1. Go to: <http://m.health.unm.edu>.
2. Choose “Library Resources.”
3. Choose “Set up GroupWise on your iDevice.”
4. Follow the prompts, wait an hour and setup should be complete.

If you have questions, please check with the HSLIC Service Point.



Student award nominations due March 31

Each year, HSLIC solicits nominations from School of Medicine (SOM), College of Nursing (CON) and College of Pharmacy (COP) faculty for its student awards. These awards recognize students who excel in various aspects of biomedical informatics, including teaching, information seeking and critical appraisal, and research. Recipients each receive a \$100 award. This is an excellent opportunity to encourage excellence in student information fluency. Nominations are due by March 31st.

To nominate a student, send a letter of recommendation outlining why your nominee deserves this award. You may send your letter on paper or as an email attachment; please follow the guidelines provided at <http://hsc.unm.edu/library/about-hslic/awards1/awards.html>. For the SOM Award for Excellence in Informatics and the CON Award for Excellence in Information Seeking & Critical Appraisal, nominators should also send an electronic copy of the student's research paper.

The awards will be presented at the Annual Medical Student Award Ceremony in May, the CON convocation for graduating BSN students and the COP Graduation Banquet.

HSC establishes new unit security liaison program

Facebook, email, texting, web browsing—which of these are for business use and which are for personal use? The lines between computer applications for business use and personal use are becoming blurred as technology becomes ubiquitous in our lives. It is management's and each employee's responsibility to protect HSC information assets, and everyone in the organization should help implement an effective information security awareness and information protection program.

HSC leadership, through oversight and support of the IT Security Council and the HSC Information Security Office, has put in place the HSC Unit Security Liaison (USL) program. There are 13 USLs covering all HSC clinical, academic and research components. Responsibility assigned to the USLs is to facilitate communications among the HSC Information Security Office, employees and management with the goal of enhancing security awareness and promoting good information security practices in the organization.

“One of the core objectives of the program for 2013 is to incorporate information security into business practices by supporting HSC information asset management objectives. In support of this effort, IT management and staff have implemented an application for this purpose that provides a sophisticated inventory management system that components use to meet inventory management business objectives,” notes Barney Metzner, HSC's Information Security Officer. “By facilitating communication involving management, employees and IT security, the USLs work to see that employees have the education and awareness to handle information security threats and minimize their impact.”

For more information, please visit the IT Security Service Catalog at <http://hsc.unm.edu/library/services/service-catalog/it-security.html>. The Information Security Office can help you manage information security matters such as asset management, vendor agreements, risk analysis, business continuity and security awareness.



Barney Metzner, HSC's Information Security Officer, has played a key role in establishing HSC's Unit Security Liaison (USL) program.

HSLIC in-services: Faculty and staff learn about software and a survey

HSLIC in-services began in 2002 to help HSLIC employees keep up with current trends and activities that might affect HSLIC.

Jon Eldredge, MLS, PhD, AHIP, who has coordinated the series since its inception, notes that HSLIC in-services have three purposes: to provide general information on available resources; to present unit reports, including the HSLIC annual report; and to report on emerging trends potentially affecting HSLIC.

Jon encourages all *adobe medicus* readers interested in either suggesting or presenting a topic to contact him at jeldredge@salud.unm.edu.

Three recent in-services updated HSLIC faculty and staff on iBooks Author software, VIVO software and the Association of American Medical Colleges Group of Information Resources (GIR) survey.

iBooks Author Software

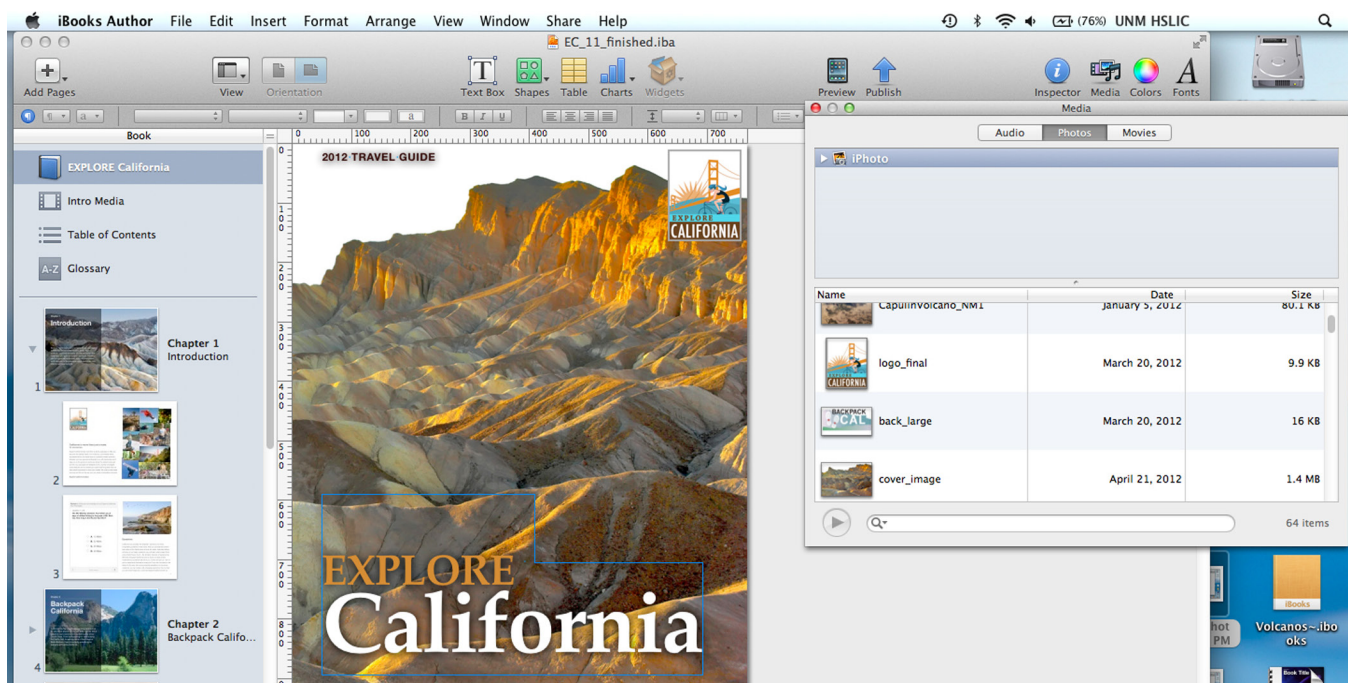
Consumers are using more and more eBooks of various kinds, and the UNM School of Medicine (SOM) strongly encourages new medical students to

obtain iPads. Now Apple has released its free iBooks Author software. Using this app, authors can quickly create electronic texts in Apple's proprietary iBook format.

Recently, Eliot Knight, PhD, HSLIC's Instructional Media Project Manager, and Jason Bengtson, MLIS, AHIP, HSLIC's Emerging Technologies Librarian, presented an in-service to familiarize HSLIC faculty and staff with the software. The response from attendees was enthusiastic.

"iBooks Author provides a plethora of built-in tools and widgets to facilitate the creation of media-rich, interactive eBooks," Jason says. "Authors can add quizzes of various types, from multiple-choice to drag-and-drop, and multiple varieties of media, such as movies, galleries and interactive images, to name just a few possibilities. The interactive features such as movies and galleries are built right into the document and can be viewed any time without using an Internet connection."

iBooks Author provides an effective new means for content authors to actively engage with iPad users.



The above screen shot shows a publication that was produced using iBooks Author software.

HSLIC in-services *(continued from p. 4)*

VIVO software

November's in-service was about VIVO, an NIH-sponsored project and software application that enables collaboration and discovery among scientists across all disciplines. The UNM Clinical and Translational Science Center has installed VIVO at the Health Sciences Center.

HSLIC faculty have volunteered to help HSC investigators learn how to populate their profiles in VIVO and field questions on how to search VIVO to find potential research collaborators.



Dr. Philip Kroth, right, teaches the VIVO in-service. Shown participating are (from left) Tom Sanford, Lori Sloane, Carlos Colón and Brent Jones.

AAMC GIR survey

In a January in-service, Sally Bowler-Hill, Program Operations Director for HSLIC Administration, provided HSLIC faculty and staff with an overview of the Association of American Medical Colleges (AAMC) Group of Information Resources (GIR) survey. AAMC sends GIR annually to all of its member medical schools to help members better understand trends in how information technology and resources are organized and used in medical schools.

Sally described how the IT environment in UNM's medical school compares with other schools.



Sally Bowler-Hill presents an in-service on the AAMC GIR survey. Shown at left is Lori Sloane.

HSLIC faculty and staff learn how to tag documents using XML

In December, for the fourth Biomedical Informatics Seminar Series (BioMISS) lecture of the 2012–13 season, HSLIC's biomedical informatics fellow, Shamsi Daneshvari, PhD, presented "Framing Metadata in XML" to HSLIC faculty and staff.

Shamsi discussed the importance of capturing metadata and eXtensible Markup Language (XML) to frame the metadata. "Metadata allows for documents or images to be stored, retrieved or archived efficiently and effectively," she explains. "The metadata structure must be readable by the computer to do so, however, and XML is a platform-free application that is both flexible and generalizable, making it malleable to almost all needs."

Currently, Shamsi is working on determining metadata to associate with a large image database and, in the future, will encode the structure and content using XML. She will present a second BioMISS lecture, "Developing Metadata for a Large Image Database," on March 14 in HSLIC Room 228 from 9 to 10 a.m.



Shamsi Daneshvari, Ph.D., presents a BioMISS lecture to HSLIC faculty and staff.

Movin' in/movin' up



Carlos Colón

In November, Carlos Colón joined HSLIC as a Systems Analyst 2. He is a member of HSLIC's Systems/Information Services group, which manages HSLIC's back-end systems with a focus on Microsoft server technologies. Carlos supports physical and virtual Windows servers and the application environment for academic and research operations at the Health Sciences Center. For seven years, he was with the Department of Radiology at UNM; for three of those years, he was the LAN administrator. Carlos has a BA in mass communications from Loyola University in New Orleans, and he is CompTIA A+ and Network+ certified. Born and raised in San Juan, Puerto Rico, Carlos enjoys hiking, camping and exploring the American Southwest with his wife, Rebecca.



Brian DePalo

Also in November, Brian DePalo joined HSLIC as a Technical Support Analyst 2. His duties include desktop-level support of the Health Sciences Center, development and maintenance of our Windows 7 image, Mac OS X platform development and backup for supporting Help.UNM. For six years, Brian worked at PNM Resources' Data Center facility doing desktop-level support for the users in those two buildings. Brian is engaged to Debra Dunn. He enjoys photography, playing the guitar, hiking, cars and gaming.

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- Jason Bengtson, MLIS, AHIP
- Holly Shipp Buchanan, MLn, MBA, EdD, FMLA, AHIP
- Brian Bunnett, MLS, MA, AHIP
- Dick Carr, MLS, AHIP
- Carlos Colón
- Brian DePalo
- Shamsi Daneshvari, PhD
- Ingrid Hendrix, MILS, AHIP
- Jon Eldredge, MLS, PhD, AHIP
- Barney Metzner
- Sarah Morley, MLS, AHIP
- Marcia Sletten

HSLIC helps needy kids

In the spirit of the holiday season, HSLIC employees pooled their resources to donate 12 boxes of items to needy K–12 students. HSLIC donated clothing, accessories, books, toys, backpacks and school supplies to the Bernalillo County Council of the PTA Clothing Bank, a nonprofit organization that helps students in need throughout Bernalillo County. “The organization was in dire need this year,” says Marcia Sletten, HSLIC's Manager, Division Support Services, who coordinated the collection along with Sarah Morley, MLS, AHIP, Clinical Services Librarian. “I am overwhelmed by the generosity of our faculty and staff. For example, Jason Bengtson donated three brand-new backpacks. We really helped make a difference in some kids' lives this year.”

HSLIC faculty publish and present

Jason Bengtson, MLIS, AHIP, and **Brian Bunnett, MLS, MA, AHIP**, published an article in the *Journal of Library Administration* titled “Across the Table: Competing Perspectives for Managing Technology in a Library Setting.” In the article, the authors discuss issues of library technology from two perspectives: that of an Emerging Technologies Librarian and that of a library administrator.¹

Jason Bengtson, MLIS, AHIP, also had an article published in the *Journal of Library Metadata*. Titled “Imagining Emergent Metadata, Realizing the Emergent Web,” the paper proposes a schema and process of emergent metadata that will, if successful, allow metadata to respond to environmental conditions dynamically and to exhibit self-organizational features.²

Jon Eldredge, MLS, PhD, AHIP, published a commentary on the 15th Anniversary of Evidence Based Library and Information Practice (EBLIP) in the peer-reviewed open-access journal *Evidence Based Library and Information Practice*. The article chronicles the many accomplishments the EBLIP decision-making process has achieved since it was established 15 years ago.³

In December, **Sarah Morley, MLS, AHIP**, and **Ingrid Hendrix, MILS, AHIP**, offered a continuing education class titled “Navigating the Information Maze: Resources for Teaching and Assessing Informatics Skills.” The course, which they offered through the SOM Teacher & Education Development department and presented twice in 2012, received high marks on the evaluations. This workshop, presented by expert health sciences librarians, offers participants hands-on opportunities for developing practical skills in locating information efficiently as well as evaluating information sources student learners present to them. The course will be offered again in 2013. For more information, visit http://som.unm.edu/ume/ted/ed_dev/workshop.html.⁴

1. Bengtson J, Bunnett B. Across the table: competing perspectives for managing technology in a library setting. *J Libr Admin*. 2012;52(8): 699–715.
2. Bengtson J. Imagining emergent metadata, realizing the emergent web. *J Libr Metadata* 2012;12 (4): 345–61.
3. Eldredge JD. The evolution of Evidence Based Library and Information Practice, part 1: defining EBLIP. *Evid Based Libr Info Prac*. 2012 Dec;7(4):139–45.
4. Morley S, Hendrix I. Navigating the information maze: resources for teaching and assessing informatics skills, SOM Teacher & Education Development continuing education course, 2012 Dec 12.



Jason Bengtson, MLIS, AHIP, published two journal articles recently.

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Do you have ideas for how we could improve this publication? Please send us your feedback:

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Library hours:

Monday – Thursday	7 a.m. – 11 p.m.
Friday	7 a.m. – 6 p.m.
Saturday	9:30 a.m. – 6 p.m.
Sunday	Noon – 11 p.m.

Holiday and break closures will be posted in the library.



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HSLIC upgrades water fountains, gets new furniture for Domenici Center



Second-year medical student Sam Martinez fills his water bottle at one of HSLIC's new water fountains.

At the end of 2012, HSLIC upgraded the water fountains on the second, third and fourth floors of the library. "They are the same type of water fountains that are in the Student Union Building," said Marcia Sletten, HSLIC's Manager, Division Support Services. "Students can fill their water bottles on the new fountains more easily than they could on the older fountains."

Also, a new table-and-chair set has been installed outside the Domenici Center, and a second one will be installed this spring. These upgrades further enhance the Domenici Center as a central location where students can study, socialize and relax.



Physical therapy students Aubrey Rimer (left) and Maria Dickinson take advantage of the new seating in front of the northeast building of the Domenici Center.

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