

2005

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LIBRARY AND
INFORMATICS
CENTER

BI-MONTHLY BULLETIN OF THE HEALTH SCIENCES LIBRARY AND INFORMATICS CENTER

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Director's Update

In December Sandra Brown-Savoy, Associate Vice President for Compliance and Regulatory Affairs announced that Barney Metzner, Manager of IT Systems at HSLIC, has been appointed HSC Security Officer by the HSC Executive Vice President, R. Philip Eaton, MD.

In his capacity as HSC Security Officer, Mr. Metzner will be responsible for ensuring that the covered entity complies with the final Security Rule under HIPAA (Health Insurance Portability and Accountability Act) beginning April 21, 2005. The Security Rule focuses on external and internal security threats and vulnerabilities to the security of Electronic Protected Health Information (EPHI). One of the requirements is for a covered entity to assign security responsibility to a security official with overall responsibility to ensure accomplishing the requirements of the standards [45 CFR §164.306]:

- Ensure the confidentiality, integrity and availability of all EPHI the covered entity creates, receives, maintains, or transmits
- Protect against any reasonably anticipated threats or hazards to the security or integrity of such information
- Protect against any reasonably anticipated uses or disclosures of such information that are not permitted or required by the Privacy Rule
- Ensure compliance by its workforce

Mr. Metzner will work with existing committees that address information technology (IT) security issues. He will make reports to the Knowledge Management and Information Technology (KMIT) Leadership Council and the HSC Compliance Director about IT security issues as well as coordinate the activities of the UNMH and HSLIC IT security teams. He will act as a resource to support HSC activities with IT security implications. In addition, he will oversee IT security risk assessments, internal IT security audits and intrusion tests to analyze vulnerabilities throughout the HSC.

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Third Annual Symposium On Scholarly Communication

The Health Sciences Library Informatics Center (HSLIC), University Libraries and the Law Library invite you to attend the Third Annual Symposium on Scholarly Communication to be held in the Student Union Ballroom A on March 3, 2005, 1:00-3:30. The past two symposia were well attended by university faculty, staff and students and generated many requests to continue and expand the emphasis beyond medicine and the sciences to the humanities and social sciences and to explore how all disciplines are affected by the changing nature of scholarly publishing.

You may register online at:

<http://hsc.unm.edu/library/sc/symposium.shtml>

The registration deadline is February 24, 2005

The featured speaker will be Paul Courant, Provost, Executive Vice President for Academic Affairs and Professor of Economics and Public Policy at the University of Michigan. He will discuss publishing issues in the humanities, changes in scholarship in the academy due to technology and other influences, and how to assure that the academy is doing well as a result of these changes. He will talk about his leadership of a joint project of the CIC universities (The Committee on Institutional Cooperation which includes the Big Ten plus the University of Chicago) to create a CIC-wide institutional repository. He will also discuss the University of Michigan's participation in the recently announced Google Project dedicated to digitizing books from several major research libraries.

If you have any questions, or wish to provide feedback to the symposium planning committee, please free to contact Dick Carr at HSLIC.

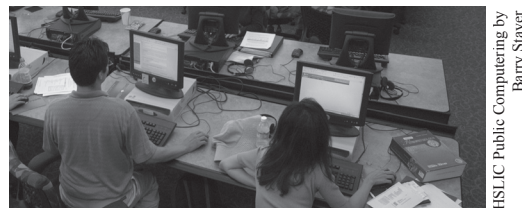
Dick Carr
RUSS Coordinator

OUME and HSLIC Offer Web-Based USMLE and Medical Exam Preparation

Through the generous funding from the Office of Undergraduate Medical Education (OUME) in the School of Medicine, HSLIC has acquired one year access to the web-based software Exam Master. Exam Master is a self-paced medical subject exam preparation and medical subject review program of special interest to the medical student and resident. This software is designed for maximum flexibility in the study, review and testing of the individual in steps 1-3 of the United States Medical Licensing Examination (USMLE). It can be accessed remotely using an HSC Net ID.

Exam Master's features include:

- A large database of medical questions
- Pre-built exams that simulate the actual board experience
- A study review mode with correct answers and detailed explanations
- Targeted learning based on your test results



HSLIC Public Computing by
Barry Staver

To access Exam Master go to <http://www.exammaster2.com/wdsentry/unmhsl.htm> and CLICK to register and enter the program. If you would like to know more about this valuable testing software or wish to make comments concerning its application contact: Jon Eldredge, ACS Coordinator at JEldredge@salud.unm.edu or Christee King, Collection Resources Coordinator at CKing@salud.unm.edu or just stop by the Information Desk at HSLIC and we will help get you started.

William Kinney
Library Information Specialist II

Pharos Increases Print/Copy Options, Cuts Waste

Thank you, library patrons, for your enthusiastic support when we joined University Libraries (main campus) last September in installing Pharos, our new pay-per-print system. With this upgrade to Pharos we have been able to fulfill many of your requests:

- You asked for new photocopiers - The HSLIC Pharos system includes five new digital photocopiers.
- You were tired of waiting in line for your printouts - The HSLIC Pharos system includes three print stations and four printers.
- Color printing used to be a dollar a page, and could only be done through the Information Desk PCs - With Pharos, it's half the price and you control the printing.
- You wanted a system that would tell you in advance what the printing costs would be - When you swipe your card at a Pharos print station, you'll know your account balance immediately and you can learn the potential cost of each of your printouts.
- You, and the library staff, were concerned about the mountain of unpaid-for, unclaimed printouts - With the new Pay-per-Print system, we have zero. No unclaimed printouts!

PHAROS FACTS

HSLIC Pharos handles four printers and five photocopiers. Two of the photocopiers also accept cash/coins.

Your Pay-per-Print card can be used for printing and photocopying in HSLIC and all UNM University Libraries on main campus. The Law Library uses a different system.

In the future, patrons who have Lobo Cards will have the option of using LOBOCASH for Pharos printing and photocopying in HSLIC and University Libraries.

Sally Bergen, MLn
RUSS Manager of Library Operations

Millennium Circulation

January 2004, library staff started using a new graphical interface to our Millennium Circulation system. The new graphical system allows us to access all parts of the record at the same time, which expedites service to our patrons. A side benefit is that we are now able to notify our patrons of holds and overdue by e-mail. Patrons receive these notifications more quickly and this has been a tremendous savings in both staff time and library funds.

This means notices regarding overdue materials are received in minutes instead of days and there have been far fewer incidents of patrons being notified that their books were late after they had been returned.

To receive these notices you will need to place the following email on your "trust" list: circadm@hestia.unm.edu. Using the "trust" list assumes the notice will not inadvertently be blocked by your e-mail system's spam blocker or junk mail handler. E-mail that has been refused is "bounced" back to our system, and we will attempt send the message by another route.

If you would like to receive notices via e-mail, simply stop by the Information Desk and fill out a Patron Update card or e-mail RefLib@salud.unm.edu with the e-mail address you wish to use.

Cory Meyer
Library Information Specialist III

Protecting Patron Privacy

Today, maintaining patron privacy is more challenging than ever. New information and networking technologies allow the preservation or transmission of personal data in previously unimagined ways. Nationwide concern over the threat of terrorism creates a greater perceived need for law enforcement to take on increased surveillance powers, including surveillance of online activities and electronic data storage. HSLIC is strongly committed to protecting the privacy of patron records and supports the principle of anonymous access to information to the maximum extent possible. This commitment is in accordance with the New Mexico Library Privacy Act of 1989 as well as the First and Fourth Amendments to the Constitution of the United States.

We dispose of private information stored in our records on a regular basis. For example, lists of items checked out by patrons are automatically deleted from the patron's personal file in our database when the items are returned. Patron records containing private information such as social security numbers and addresses are deleted six months after the patron leaves the university or otherwise loses borrowing privileges. Records of literature searches requested by patrons are destroyed at the end of each fiscal year.

As information technologies open new frontiers in research and education in the health sciences, libraries everywhere, including HSLIC, will continue to address related privacy issues. For more information, please look at our policy on the HSLIC web site located at <http://hsc.unm.edu/library/libinfo/borrowing.cfm>.

Ed Merta
RUSS Manager of Library Operations

HSLIC Anatomical Model Collection

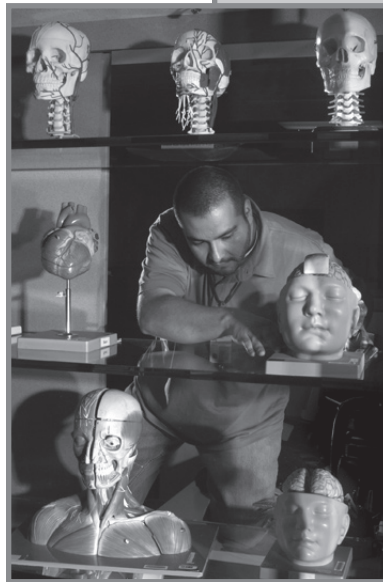
Some of the most popular items in HSLIC's collections are the 141 anatomical models displayed in glass cases on the northwest side of the HSLIC's plaza level. Detailed reproductions of the human skull, arm, leg, brain, thorax, spine, pelvis, kidney, liver, eye, ear canal, and entire skeletal structure are examples of the kinds of items available for study by library patrons.

Many models are color-coded or numbered to show brain sections, skull bones, muscle origins and insertions, etc. Many are accompanied by numbered study guides that provide detailed nomenclature for the most pertinent.

HSLIC models are regularly used by health sciences students for study and by art students for anatomic drawing practice. The most heavily used models are those of the human skull. The three skull models account for over 1,700 checkouts thus far. Candidates for most unusual model might include the Mini Acupuncture Model, the Exploded Skull or the Heart of America with Coronary Bypasses.

The loan policy regarding the models is for in-Library use only, but arrangements may be made to take items out of the Library for an outside presentation or class project. In such instances it is necessary for the borrowing patron to reserve the model(s) in advance by contacting either James Perea or Ellen Yaeger at 272-2311.

Jim Bynum
Library Information Specialist III



James Perea with Medical Models by Barry Staver

Knowledge Management and Information Technology Planning at the HSC

The HSC community continues planning current and future enterprise-wide information technology (IT) initiatives through its Knowledge Management and Information Technology (KMIT) program. KMIT is comprised of several committees which provide venues for discussion and communication regarding IT issues at the HSC.

The KMIT program provides opportunities to learn more about current issues in the realm of information management and technology as they relate to health care education, research and delivery. For example, the Vice President's Leadership Forum is a periodic educational lecture series covering how information technology will impact health care, research, education and delivery in the next 10 years.

KMIT is comprised of five committees. The KMIT Operations Council is made up of managers from the HSC Technology Support unit and University Hospitals. The KMIT Advisory Council includes faculty representing various components of the HSC as well as administrators from Main Campus and external partners such as the VA. The KMIT Leadership Council is made up of senior level HSC administration. The IS Directors includes staff involved in IT decision making from individual areas across the HSC. Finally, the IS Steering Committee is comprised of clinical and IT representatives from the University Hospital and the School of Medicine.

If you would like to learn more about KMIT, its programs, and committees, please visit the KMIT web site at <http://hsc.unm.edu/library/kmit/> or contact Sally Bowler-Hill, Information Systems Planner, HSLIC.

Sally Bowler-Hill
Information Systems Planner

Continued from page 1...

The HSC Security Officer and the HSC Privacy Officer (Sonya Chavis, J.D., Interim) will work collaboratively under the HSC Compliance Director (currently Pauline Duran while the position is under recruitment). Mr. Metzner will continue to serve as Manager of IT Systems for HSLIC.

Information regarding other actions the HSC is taking to be in compliance with the HIPAA IT security rules by April 21, 2005, such as mandatory training for all employees, will be forthcoming.

Holly Shipp Buchanan, MLn, MBA, EdD
Associate Vice President for
Knowledge Management and IT
hbuchanan@salud.unm.edu

Congratulations!

- We are pleased to announce that Janelle Edmister, Technical Support
- Analyst 3 in TECHS, through rigid examination, has been certified
- by the International Information Systems Security Certification
- Consortium as an elite Certified Information Systems Security
- Professional. She now includes CISSP after her name. This
- certification will be valuable in supporting the new role, now housed
- in HSLIC, of the HSC Security Officer (see article on page 1).

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Holly Shipp Buchanan, EdD, MBA, MLn

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What do you think of this publication? Please send us your feedback:

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Information:

| | |
|------------------------|---|
| Library Information | 505-272-2311 |
| Library Administration | 505-272-0634 |
| Fax | 505-272-5350 |
| Web Address | http://hsc.unm.edu/library |

Library Hours:

| | |
|--------------------|--------------------|
| Monday -- Thursday | 7:00 AM - 11:00 PM |
| Friday | 7:00 AM - 6:00 PM |
| Saturday | 9:30 AM - 6:00 PM |
| Sunday | Noon - 11:00 PM |

Holiday and break closures will be posted in the Library.

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