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BIMONTHLY BULLETIN OF THE HEALTH SCIENCES LIBRARY AND INFORMATICS CENTER

From HSLIC's Executive Director

My column for this issue highlights several upcoming HSLIC events for late summer and fall, so look for more information in the next issue of *adobe medicus* on the following:

- Implementation of the HSC's new Exchange email system, which we're branding "HSCLink," to replace GroupWise
- Implementation of a new integrated library system, WorldShare, to replace our long-time library catalog system from Innovative (See article on page 5.)
- HSLIC tours and an exhibit celebrating the UNM School of Medicine's 50th anniversary (See article on pages 1 and 2.)
- Additional furniture for the northeast building of the Domenici Center (Phase II)
- Expansion of active monitoring of all technology in major classrooms to provide remote assistance to users
- Upgrade of the Moodle learning management system

All of these initiatives will expand or improve support to the Health Sciences Center. You'll hear more about them in future issues of this publication.

Holly Shipp Buchanan, MLn, MBA, EdD, FMLA, AHIP
CIO, Administration and Academic Systems
Executive Director, HSLIC
Professor, School of Medicine

UNM School of Medicine celebrates 50th anniversary

*Laura Hall, MFA—Manager, Special Collections, and
Interim Coordinator for Resource Access and Delivery*



This year marks a monumental milestone for the UNM School of Medicine (SOM)—its 50th anniversary. And the library, which has existed in various locations

and with various names since 1947, has supported the SOM since its inception, facilitating the education of future physicians in tandem with the school itself. In fact, the very first SOM classes were held in the library, which was located in a former 7-Up bottling plant, now known as the Med 2 building.

To celebrate its 50th year of educating medical students, SOM will begin a year-long celebration starting with the Founders' Dinner in July. The SOM's 50th-Anniversary Exhibit, curated by HSLIC staff, will be displayed in the Domenici Center for Health Sciences Education, west lobby. The exhibit will remain open through June 30, 2015, and is open to the public Monday through Friday, 8:00 a.m. to 6:00 p.m.

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UNM School of Medicine celebrates 50th anniversary (continued from p. 1)



Dean Reginald H. Fitz, founding dean for the UNM School of Medicine, talking with the first class of medical students in the original Library of Medical Sciences, 1964. Fitz understood that the library was a dynamic part of research and a fundamental building block in setting up the medical school. The first librarian, Robert T. Divett, was recruited as one of the founding faculty members for the school.

was already the lowest in the west and one of the lowest in the country. The report painted a grim picture for New Mexico because the shortage was expected to worsen by 1975.

With this information in hand, Popejoy formed a liaison committee with representatives from the Association of American Medical Colleges and the Council on Medical Education of the AMA. They evaluated the undertaking of a medical school at UNM, and ultimately the committee urged for the program’s speedy approval.

At the same time, Popejoy enlisted the help of the New Mexico Medical Society president, Dr. Lewis Overton, among other influential figures, including Drs. Lawrence Wilkinson, Fred Hanold, Robert Derbyshire, Randy Lovelace II and Robert Massey, to begin lobbying among the medical community for support of a medical school. In May 1960, the New Mexico Medical Society endorsed the creation of the two-year medical school at UNM.

It Began as a Two-Year Program

To reduce the financial burden of starting a medical school, the W.K. Kellogg Foundation of Battle Creek, Michigan, granted UNM seed money to establish a two-year school in basic medical sciences. This allowed UNM to admit students for the first two years of basic medical sciences training; students would then need to transfer to complete the last two years of clinical practice. The two-year program was approved by the UNM Board of Regents in 1961. The full four-year program was approved in 1966.

The UNM School of Medicine (SOM) opened its doors in September 1964, with its first class of 24 eager and adventurous students. The beginnings were humble; the school’s original home was composed of four temporary metal buildings, a converted mortuary and a 7-Up bottling plant, now known as the Med 2 building. That is where the original medical library was located.

For more information about the history of the School of Medicine or about the 50th-anniversary exhibit, please contact Laura Hall at ljhall@salud.unm.edu or (505) 272-6518. More information about the year-long celebration is located at <http://som50th.unm.edu/index.html>.

On Friday, August 1, HSLIC will be one of the stops for campus tours that SOM alumni will be taking of various Health Sciences Center (HSC) departments and buildings.

President Popejoy’s Vision

In the late 1950s, Tom L. Popejoy, president of the University of New Mexico (UNM), began working tirelessly toward the establishment of a medical school at UNM. His desire to establish such a school was, in part, to address a national shortage of medical doctors in the late 1940s and 1950s — this shortage put New Mexico and the health of its citizens in a dire situation.

According to a Western Interstate Commission on Higher Education study released in 1960 titled “The West’s Medical Manpower Needs,” New Mexico’s ratio of doctors to population

NLM honors Pat Bradley for service to rural, underserved communities



Patricia Bradley, MLS, AHIP, HSLIC’s Native and Distance Services Librarian, has received a prestigious national award—the 2014 Michael E. DeBakey Library Services Outreach Award from the Friends of the National Library of Medicine. The award was created to honor practicing health sciences librarians who provide outstanding services to rural or underserved communities. Pat’s work has made a significant and positive impact in supporting New Mexico’s underserved populations. She will accept the award at an NLM awards ceremony in Washington, D.C., in September.

In her nomination letter, Gayle Diné Chacon, MD, said about Pat, “She works tirelessly to pique the interest of Native American students into health professions. She has worked countless hours and traveled countless miles to develop the trust, dialogue and relationship among tribal communities in New Mexico to bring health sciences information to communities most in need of health education, data, evidence-based research results and sometimes just basic computer connectivity. She displays determination in obtaining positive results, despite the changes that can sometimes arise when dealing with rural populations.” Dr. Diné Chacon is a professor of Family and Community Medicine in UNM’s School of Medicine, the founder and director of the Center for Native American Health at UNM and the former appointed Surgeon General of the Navajo Nation.

James Perea wins two UNM customer-service awards

James Perea, who has been providing stellar customer service to HSLIC students and faculty for 19 years, has won two awards that are a testament to the high level of customer service he provides consistently as an ambassador of the library to the Health Sciences Center community and to the University. He is the Library Services Coordinator for HSLIC’s Service Point.

At the Occupational Therapy program’s graduation ceremony on May 16, James was presented with the program’s Friend of OT award, given annually to “people who have contributed significantly to the OT graduate program.” A representative for the program told James, “OT feels that you have done a wonderful job over the years of trying to accommodate our need for classrooms that really meet our needs, and we know how hard that can be!”

In April, James won a prestigious UNM-wide award known as “the Louie Award,” as a reference to UNM’s mascot, Louie Lobo. The Division of Student Affairs’ Outstanding Student Service Provider Award, as it is known more formally, is awarded each year “to celebrate students, staff and faculty who go above and beyond their normal duties to help students succeed at UNM.” James got to take home a marvelous golden Louie bobblehead and \$500.

After James won the award, he said, “I was very happy to receive word of my nomination, and when I attended the ceremony and found out I had won, it was one of my proudest moments at UNM. Thanks to everyone who helped make it happen.” Jon Eldredge, MLS, PhD, AHIP, started a petition to get James nominated, and he helped secure almost 200 signatures of HSC students, faculty and staff who supported James’ nomination.



James Perea, Library Services Coordinator for HSLIC’s Service Point (left), is shown here just after winning the UNM Louie Award for outstanding student service. He is shown with UNM’s mascot, Louie Lobo; Dr. Jon Eldredge, HSLIC’s Coordinator of Evidence-Based and Translational Science; and Dick Carr, HSLIC’s Coordinator of Reference and User Support Services. The numbers they are posing with are used in celebration of UNM’s 125th anniversary, which is being celebrated this year.

Information Security Matters: A column from the HSC security team



Barney Metzner, HSC ISO, working with Gayle Shipp, HSLIC Security Analyst.

Barney Metzner, CISM—HSC Information Security Officer
Gayle Shipp, CISA—HSLIC IT Security Analyst

New Technology and the Purchasing Process

When should a project manager include IT security in the project planning process? With today's cloud services and online tools, it might appear that internal IT services are not needed and that IT requirements can be handled by vendors who offer IT services on a national level. In spite of these claims, it is important that someone with IT expertise be part of the planning and evaluation process for business purchases that involve new IT systems or services.

To understand how a project may be impacted by UNM/HSC policy and regulatory requirements, the right time to include IT security is at the proposal stage. Vendors are quick to advertise quick, seamless and effortless IT services and may tell you that no local IT support is required. In these situations, IT security is a resource to help review proposals, identify requirements and make initial recommendations.

Involving IT security early in the process is important because the way IT services are provided is undergoing significant changes. Through the use of cloud services, IT services are becoming disconnected from the physical limitations that once constrained service providers in that the server, the storage, the network devices and all of the application management can seemingly be handled without the need for IT staffing resources.

The appearance that IT services are designed, built and deployed without local IT staff is deceptive. While virtual systems are built and torn down in the blink of an eye in this new world, these virtual devices, services and cloud-based applications need to be managed under the guidance of local IT. How things appear is often not be how they work in practice, and with the support of IT security and local IT, your projects can stay on track.

For those who are enticed into IT project planning without the help of IT or IT security, the first hurdle may come when a purchase request is submitted. Any purchase request that involves sharing university data on systems that are not controlled or managed by UNM will be required to undergo a security review. The sooner you involve IT and IT security, the more smoothly the security review process will go. For more details about what is involved in an IT security review, contact IT Security using the information below.

To get help with a security issue: HSLIC Service Point, (505) 272-1694

For HIPAA Security Rule questions or to schedule a consultation with the Information Security Office:
Barney Metzner, (505) 272-1696 or BMetzner@salud.unm.edu

International group votes Jon Eldredge's paper one of the best of 2013

The European Association for Health Information and Libraries (EAHIL) has voted a paper written by Jon Eldredge, MLS, PhD, AHIP, as one of the two best papers submitted to the organization in 2013. Dr. Eldredge's paper is titled "Trends Analysis: An Evidence-Based Approach." It was published in the *Journal of EAHIL*, Vol. 9, No. 3 (2013). Every year, the JEAHIL Editorial Board awards two scholarships of 500 euros each for the EAHIL conference/workshop based on the best articles submitted that year. Jon plans to use his award to attend the 2014 conference in Rome, Italy.

HSLIC upgrades technology in Domenici Center

Rick Adcock—Manager, IT Technical Support

Recent renovations to Room 3010 in the Domenici Center's west building include upgrades to the available technology. The room now has the capability to teleconference. You can call out of the room from the control station and use the new ceiling microphones and speakers for the audio component.

The new "beam forming" microphones in the room are always active and have greatly increased the ability to hear from every area of the room. Also, now you can do videoconferencing using the room's audio system and newly installed cameras. With advance notification, we can provide lecture capture using our portable unit in the room to broadcast live events or record for later playback. For information about the technology in this room, please contact the HSLIC Service Point at (505) 272-2311.

HSLIC plans to implement WorldShare by early 2015

Robyn Gleasner, MLIS—Manager, Library Operations



HSLIC will be replacing its integrated library system (ILS), Millennium, with OCLC's WorldShare. An ILS is a set of applications that performs the business and technical functions of a library. WorldShare integrates the acquisitions, cataloging, circulation and discovery or public-access features so that they interact with one another. This will streamline work flow and eliminates duplication of data entry for staff.

WorldShare provides a modern and efficient search experience that users have come to expect, much like that provided by Google or Amazon. The discovery layer allows users to search for both print and electronic materials, including books, journals and articles, in one place. WorldShare is considered an open system because it can search libraries worldwide as well as our current library holdings. This will be a tremendous resource for researchers; they can see what HSLIC holds and view other research. Materials that are not available in the HSLIC collection can be requested via Interlibrary Loan from a form that will autopopulate. The Resource Access and Delivery unit hopes to go live with WorldShare early in 2015.

Charging stations offer added convenience

Marcia Sletten—Manager, Division Support Services

Is your mobile device running out of power? Need to find a place to recharge yourself and your device? Come relax at one of two Lightning Power Stations at the library. The new personal electronic charging stations provide access to both AC outlets and USB ports. With power cords for both Apple and Droid devices, these stations are located near seating so that you can use them while charging. Don't run out of power while you are on campus. Come to HSLIC's lobby and collaboratory to get a charge out of your day!



UNMH helicopter crash causes media stir

In an unusual incident that drew media attention from throughout the state, a medical helicopter crashed on the roof of the UNM Hospitals on April 9. Although the pilot suffered injuries and was admitted to the hospital, no serious injuries were reported. In a preliminary report from the National Transportation Safety Board, the pilot said the control pedals froze or jammed upon takeoff. Fearing he would damage the helipad or risk flying away with a damaged aircraft, the pilot decided to lay the helicopter down on its side on the roof. He received praise for his decision, which may have saved lives. Before the helicopter could be removed from the hospital's roof, power to the hospital had to be turned off. HSLIC's information technology team was instrumental in backing up data before that happened. The helicopter was removed safely with a crane on April 12.

Movin’ in/movin’ up



Meet **Andre Ambrus**, MLIS, HSLIC’s new Instructional Services Librarian. As a member of the RUSS faculty, he provides research support, outreach, instruction and related services. He has worked at the University of California–Irvine’s Grunigen Medical Library. He has been a Visual Arts Librarian at the California Institute of the Arts and a Science Librarian at the University of La Verne. He also did part-time and freelance work for several California colleges and medical/business research institutions. Andre was born in Uruguay, grew up in Hungary, lived in Austria for two years and lived in California for 20+ years before moving to New Mexico. He was an assistant film director in Hungary and speaks fluent Hungarian, intermediate German and basic Spanish. He has a BA in comparative literature and an MLIS, both from UCLA. He enjoys the outdoors, health sciences, painting, reading and meditation. He and his wife, Sarita, have a mini schnauzer.

Fifteen years after his first stint at HSLIC, **Vernon Bell** has returned to the library as a User Support Analyst 3. He works on both the Tier 1 and Tier 2 teams—answering the phones and help-desk questions and ensuring that all computers are working in the resident call rooms in the Bill and Barbara Richardson Pavilion. He has worked for UNM for 20 years, serving the UNM Cancer Center, the Cancer Research Facility, Pediatrics and Obstetrics & Gynecology, as well as Adult Basic Education in Gallup. Vernon grew up north of Gallup and came to Albuquerque in 1994 to attend UNM; he graduated with a BBA in information systems. He earned two associate degrees in business from the UNM–Gallup campus, and he has Dell and Comp TIA A+ certifications. When he is not working, Vernon enjoys crafting belts and wallets from leather. He also likes to read technology magazines like *Popular Science* and going for walks. He is fluent in Navajo.



Karen Buntin has joined HSLIC’s Service Point crew as our Library Information Specialist 3. She works daytime hours Tuesday through Saturday, helping with circulation and reference and serving as a backup for interlibrary loans. Previously, she worked at Texas Tech University as an Electronic Resources Librarian for three years and at New Mexico Junior College as Coordinator of Technical Services.

Karen grew up in Kentucky. She met her husband, Bill, in Wyoming. He is from New Mexico, and they eventually made their way back to his home state. Karen earned her BA degree in sociology from Transylvania University in Lexington, Kentucky, and her MLS from the University of Kentucky. When she is not working, Karen enjoys reading and spending time with her dogs.

Chris Bandy is a new Systems Specialist in the HSLIC Systems Group. He provides Tier 3 support for the HSLIC IT shop and data center, supporting Microsoft Windows Servers and Active Directory services. Previously, he worked for the New Mexico Educators Federal Credit Union as a network engineer supporting Windows servers, VMWare, Cisco Systems, all data center-related function and all DR-site functions.

Chris’ wife, Jiling Bandy, is from Harbin, China. They have two daughters; both are grown, married and college graduates. Chris also has a grown stepson who is from China. Chris lived in California, Florida, New Jersey and Texas before arriving in New Mexico. He earned his BS degree in mathematics summa cum laude from Eastern New Mexico University in Portales. He has A+, Net+, MCP, MCSA and MCTS certifications. Each year, Chris plants a huge garden.



HSLIC faculty members complete articles, posters and a dissertation

Jacob Nash, MSLIS; **Laura Hall**, MFA; and **Gale Hannigan**, PhD, MPH, AHIP of HSLIC and Zsofia Szoke, a graduate student in anthropology at UNM, presented a poster titled “The Valmora Industrial Sanatorium: A New Mexico Public Health Story” at the New Mexico Public Health Association and University of New Mexico National Health Disparities 2014 Joint Conference. The poster, which is posted at <http://hdl.handle.net/1928/23701>, describes the Valmora Industrial Sanatorium’s history as a tuberculosis sanatorium and base of operations for health care in northern New Mexico in the beginning of the 20th century. HSLIC received a DiPA grant to digitize the archival collection and make it available online. The collection can be accessed at <http://econtent.unm.edu/cdm/landingpage/collection/valmora>.¹

Sarah Knox Morley, MLS, PhD, AHIP, successfully defended her dissertation on March 28. Dr. Morley conducted a multiphase research project to develop, pilot-test and validate scores for an instrument used to measure information literacy competence in the graduate medical education setting. Her dissertation, “Initial Development of a Medical Information Literacy Questionnaire,” will be posted in LoboVault, UNM’s open-access institutional repository.²

Kathryn Kerdolff, MLIS, AHIP, and **Sarah Knox Morley**, MLS, PhD, AHIP, co-wrote a peer-reviewed poster, “Library Collaboration: Best Practices for EBM-Related Curriculum and Methods for Competency Building.” Kathryn presented the poster at the AAMC Southern Group on Educational Affairs (SGEA) annual meeting in Miami in March. The poster highlighted a project undertaken by librarian educators from LSUHSC New Orleans and UNM to identify EBM-related competencies best suited for librarian instructors.³

After HSLIC sponsored a national evidence-based conference in Albuquerque in 2010, **Jon Eldredge**, MLS, PhD, AHIP, and **Philip Kroth**, MD, MS, co-published a related article in *Medical Reference Services Quarterly*. The article reports on a unique innovation that might facilitate the mentoring of conference speakers covering research projects.⁴

1. Nash J, Hall L, Hannigan G, Szoke Z. The Valmora Industrial Sanatorium: A New Mexico public health story. New Mexico Public Health Association and University of New Mexico National Health Disparities 2014 Joint Conference. April 2, 2014.

2. Morley SK. Initial development of a medical information literacy questionnaire. PhD dissertaion, University of New Mexico. March 28, 2014.

3. Kerdolff K, Morley SK. Library collaboration: best practices for EMB-related curriculum and methods for competency building. Annual meeting of the AAMC Southern Group on Educational Affairs, Miami, FL. March 13-14, 2014.

4. Eldredge JD, Phillips HE, Kroth PJ. Real-time peer review: an innovative feature to an evidence-based practice conference. Medical Reference Services Quarterly. 2013;32(4):412–23.

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Do you have ideas for how we could improve this publication? Please send us your feedback:

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Library hours:

Monday – Thursday	7 a.m. – 11 p.m.
Friday	7 a.m. – 6 p.m.
Saturday	9:30 a.m. – 6 p.m.
Sunday	Noon – 11 p.m.

Holiday and break closures will be posted in the library.



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Five graduating seniors win HSLIC student awards



School of Medicine—Pictured above during the UNM School of Medicine’s awards ceremony are Dustin Hillerson, Dr. Jon Eldredge of HSLIC, Linsey Sandoval and Tiffany Cericola. Dustin won the HSLIC Award for Excellence in Informatics, Linsey won the HSLIC Award for Excellence in Teaching Service and Tiffany won the HSLIC Award for Excellence in Information Seeking & Critical Appraisal.



College of Pharmacy—Dick Carr of HSLIC presented Erin Weeda with the HSLIC award during the College of Pharmacy awards ceremony. Erin won the HSLIC William B. Troutman Award for Excellence in Information Retrieval, Analysis and Communication. HSLIC added Dr. William B. Troutman’s name to the award to honor his service as the library’s interim Executive Director. He is a Professor Emeritus in UNM’s College of Pharmacy.



College of Nursing—Daniel Vortolomei was presented with a HSLIC student award during the College of Nursing convocation ceremony on May 17. Daniel won the HSLIC Award for Excellence in Information Seeking & Critical Appraisal.