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Summary Of Telmex Activities Since 1990

by Carlos Navarro
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On Oct. 6, Juan Perez Simon, manager of Telefonos Mexicanos (TELMEX), told participants at a National Manufacturing Industries Chamber (CANACINTRA) that over the past two years the company installed 1.5 million new phone lines and 22 new service centers, as well as bringing telephone services to 4,000 rural areas. At present, he said, company employees can respond to 50% of service problems within 24 hours, and 90% within 72 hours. According to Transportation and Communications Ministry (SCT) statistics, overall Telmex services last year were up by 12% compared to 1990. At present, cellular telephone service is available in 80 Mexican cities. Users number about 134,000. (Source: Notimex, 10/06/92)

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