

University of New Mexico

UNM Digital Repository

HSLIC Blog Post

Administration

Summer 8-19-2020

20200819_Get Help with Chat and Ask A Librarian

Kristin R. Proctor

University of New Mexico Health Sciences Library and Informatics Center

Follow this and additional works at: <https://digitalrepository.unm.edu/blog>

Recommended Citation

Proctor, Kristin R.. "20200819_Get Help with Chat and Ask A Librarian." (2020).
<https://digitalrepository.unm.edu/blog/356>

This Blog Post is brought to you for free and open access by the Administration at UNM Digital Repository. It has been accepted for inclusion in HSLIC Blog Post by an authorized administrator of UNM Digital Repository. For more information, please contact disc@unm.edu.

HSLIC News - LibGuides at University of New Mexico

Get Help with Chat and Ask A Librarian

by Kristin Proctor on August 19th, 2020 | [o Comments](#)

We wanted to take a minute to remind everyone of the virtual support options that are currently available for quality assistance with any of your Library needs.

Looking for immediate reference help? [Chat](#) might be the way you want to go. Our librarians are available to answer reference questions by chat Mondays through Fridays from 8 a.m. - 5 p.m. We will work with you to find a resource or solution as quickly as possible. Some examples of issues that you may wish to chat with us about are questions about accessing a HSLIC database or finding the full text of a journal article. For chat questions that might benefit from more in-depth support, we will put you in touch with the right person for your needs.

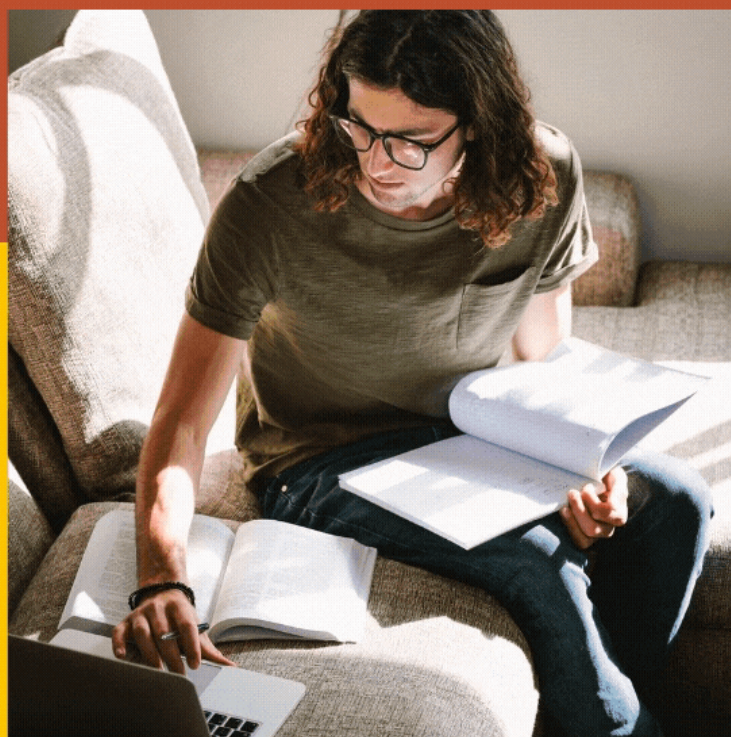
Don't have the time for a live chat conversation or want to submit a question outside of our regular business hours? Use our [Ask a Librarian](#) form at any time! We will find the best person to answer your question and email you back in a timely manner. Be sure to also search our FAQs to see if your question has already been answered.

Follow [@unmhslic on Twitter](#) to keep up with the latest updates on our services.



ASK

**Chat is open
Monday-Friday
from 8 a.m - 5 p.m.
Get help now at
goto.unm.edu/ask**



Add a Comment

0 Comments.