A Qualitative Study of Satisfaction with Feedback: Resident Perceptions - The SaFeR Study

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Residents perceive satisfactory feedback as:

- Intentional
- Timely
- Specific
- Actionable
- Equitable

In-person feedback is preferred; written feedback is only effective when preceded by correlating verbal feedback

"I really appreciate those attendings that can spell it out for you."

"I try to think... Would I say this to someone [of] a different gender [or] person of color?"

[The] delay and one-way temporality of [written feedback]. There’s no dialogue... you can’t ask for clarification or further advice or detail."