

12-6-2013

Minutes of 12/06/2013 HSC Board of Directors Mtg

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90

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**Minutes of the Meeting of the
UNM Health Sciences Center Board of Directors
December 6, 2013
Domenici Center for Health Sciences Education Bldg., Room 3010**

UNM Health Sciences Center Board of Directors (the “Board”) members present: Suzanne Quillen, Chair (attended by phone), Lt. Gen. Brad Hosmer, Conrad James, Michael Olguin, and Mel Eaves (attended by phone)

UNM Leaders present: President Bob Frank

UNM Health Sciences Center (“HSC”) Leaders present: Chancellor Paul Roth and other members of the HSC senior leadership

Others present: members of the HSC faculty and staff; community members

Director Brad Hosmer, serving as Chair on behalf of Director Quillen, called the meeting of the Board to order at approximately 2:10 p.m. The Chair established that a quorum of the members of the Board was present.

Approval of Agenda

A motion was made to adopt the published agenda. The motion was seconded. There was no discussion. The motion passed with a vote of 4-0-0.

Approval of Minutes of Prior Meeting

A motion was made to approve the minutes of the November 8, 2013 meeting of the Board. The motion was seconded. There was no discussion. The motion passed with a vote of 4-0-0.

Chancellor’s Report

Chancellor Roth announced that a five year, \$20 million grant was awarded by the National Institutes of Health that supports the Clinical and Translational Sciences Center. He recognized Dr. Richard Larson for leading the effort to secure this grant.

UNM Health System Update Including SRMC Update

Mr. Steve McKernan began with a summary of Sandoval Regional Medical Center (“SRMC”) with upward trend lines, including data on admissions, daily census, emergency room visits, a continued rise in surgical cases, upward trend in clinic visits, total losses, cash collections, etc. Dr. Mike Richards provided a briefing on the programs and faculty being moved to SRMC and the resulting clinical productivity. The current focus will be on placing patients at SRMC as well as specific service lines, *i.e.*, Bone and Joint,

Bariatric and Sleep, a potential of moving the Seizure and Movement Disorder Program, etc. Discussion.
Action Required: track progress in building community physician involvement at SRMC.

Dr. Rick Crowell, UNM Health System Chief Medical Safety Officer, provided an overview of quality metrics that are used to drive improvement in the quality of patient care at the UNM Health System. He noted that reporting is provided to a number of organizations, *i.e.*, Joint Commission, CMS, National Committee for Quality Assurance, etc. and commented on core measures, effectiveness, outcome metrics versus process metrics, system for recording information, composite rankings, HCAHPS/Press Ganey ratings, CAHPS Summary Information “Inpatient Summary,” value-based purchasing metric, UNM Health System quality data, six aggregate domains on quality and accountability, scorecard for the past year (UHC rankings), overall three-star rating and the reasons for this rating, 2013 distribution chart. Discussion on ways the UNM Health System can improve (*i.e.*, quietness of hospital, communication), definition of “composite,” sensitivity of rankings, reportable quality measures, best practices, internal goals toward improvement, ways to improve patient centeredness score, and global ratings of hospitals, formulas for improvement. Mr. McKernan provided a more detailed explanation of hospital ratings in general as well as the UNM Hospital scores and he discussed increasing number of staff, effect of turnover, “hard wiring” procedures within the system to improve scores, and what UNM Hospital is doing now to make improvements, *i.e.*, changes in computer system that will allow real-time feedback on patient needs being met that would result in higher scores. *Action Required: a quarterly report will be provided to the Board on the status of quality reports and a request for a progress report on the conversion to hardwiring and resolutions.*

Public Comment

A UNM Hospital patient’s daughter recognized the excellent care her mother received while staying there.

College of Pharmacy Degree Candidates

Dr. Matthew Borrego, representing Dean Lynda Welage, College of Pharmacy, presented the list of degree candidates. Motion was made to approve the candidates; second; with a vote of 4-0-0 in favor. Motion passed.

College of Nursing Degree Candidates

Dr. Amy Levi, representing Dean Ridenour, College of Nursing, presented the list of degree candidates. Discussion. Motion was made to approve the candidates; second; with a vote of 4-0-0 in favor. Motion passed.

School of Medicine Degree Candidates

Dr. Tom Williams, Executive Vice Dean, School of Medicine, presented the list of degree candidates. Motion was made to approve the candidates; second; with a vote of 4-0-0 in favor. Motion passed.

Reports from Board Committees

Finance, Audit, and Compliance Committee (“FACC”)

FACC Action Items

Resolution Recommending Approval of UNM Hospital Contract with Cerner Corporation – PowerChart Physician Documentation and a UNM Hospital Contract with Intuitive Surgical, Inc.

Mr. McKernan provided a brief background on the two proposed UNM Hospital Contracts with Cerner Corporation and Intuitive Surgical, Inc. Discussion. A motion was made to approve the contracts. The motion was seconded. The motion passed with a vote of 4-0-0.

Resolution Recommending Approval of Architect Selection and Capital Project for IDTC Third Floor Department of Internal Medicine Project

Ms. Mary Gauer provided a brief background on the recommended approval of architect selection for a capital project at the Department of Internal Medicine. A motion was made to approve the architect selection. The motion was seconded. The motion passed with a vote of 4-0-0.

FACC Information Items

HSC Financial Update

Ms. Ava Lovell presented an HSC financial update that included cash flow/use from operations, depreciation, operating net margin, net income/use of reserves, uncompensated care trend, days cash on hand, and accounts receivable greater than 90 days. Discussion on UNM Hospital and SRMC revenues. Mr. McKernan added information on UNM Hospital’s policies on self-pay patients, collections, and accounts receivable greater than 90 days. Discussion on impact of Affordable Care Act at UNM Hospital. *Action Required: Board requested that Mr. McKernan identify the self-pay patient population segment separately to understand how the billing operation can be compared to others.* Discussion. Ms. Lovell ended her presentation with information on the positive trend at HSC Research.

HSC Compliance Update

Mr. Stuart Freedman provided an update on HSC Compliance that included information on the compliance plan, code of ethics, training and education, communication, auditing and monitoring, OIG’s

work plan, enforcing standards in discipline and collaboration with UNM Human Resources, responding to detected offenses, and that a risk assessment is planned during 2014 with potential collaboration with UNM Main campus with a shared approach for a risk assessment for the entire UNM system. Discussion.

General Information Items

Update: HSC Strategic Plan

Dr. Richard Larson provided a quarterly update on the HSC Strategic Plan including a summary of the Strategic Plan, Strategic Database, and Vision 2020 Metrics. He noted that actions have proceeded very positively and emphasized that 17 of the goals represent Dr. Roth's performance plan. Discussion.

Review: HSC BoD Action Required Log

The Board reviewed the current Board Action Required Log. Discussion.

A motion was made to adjourn the open meeting and to convene in executive session. The motion was seconded. No discussion; with a vote of 4-0-0 in favor. Motion passed.

A motion was made for the Board to reconvene in open session and to certify that only those matters described in agenda item XIII were discussed in executive session. The motion was seconded. No discussion; with a vote of 4-0-0 in favor. Motion passed.

A motion was made to adjourn the meeting. The motion was seconded. No discussion; with a vote of 4-0-0 in favor. Motion passed.

Minutes were prepared by Patrice Martin and finalized on December 12, 2013.

Approval of Minutes:

Regent Suzanne Quillen, Chair

Date

Attachments:

1. Resolution Recommending Approval of UNM Hospital Contract with Cerner Corporation – PowerChart Physician Documentation and UNMH Contract with Intuitive Surgical, Inc.
2. Resolution Recommending Approval of Architect Selection and Capital Project for IDTC Third Floor Department of Internal Medicine Project.