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Lost Revenue and Subsequent Documentation Improvement Strategy in the Department of Psychiatry

David Earl
Christopher Gaudiot
Elizabeth Richardson
Mario Cruz
Joshua Corbin

See next page for additional authors

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Authors
David Earl, Christopher Gaudiot, Elizabeth Richardson, Mario Cruz, Joshua Corbin, Donna Sigl, Leslie Montgomery, Ali Nakip, Kyle Foley, Shawn Hazlewood, Julia Nguyen, and Mauricio Tohen

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LOST REVENUE AND SUBSEQUENT DOCUMENTATION
IMPROVEMENT STRATEGY IN
THE DEPARTMENT OF PSYCHIATRY

PROBLEM:
• ~27-29% of psychiatry notes are down-coded
• Estimated $11,542 per month ($138,504/year) of inpatient lost revenue

RESPONSE:
• Quality Improvement committee created to address the problem
• History of present illness (HPI), review of systems (ROS), history (PMH/SH/FH), and mental status exam (MSE) identified as most common problems. Medical decision making (MDM) also a reason.

SOLUTION:
• Created auto-text templates for HPI, ROS, MSE, and MDM
• Department wide provider training for new auto-texts initiated February 2020.

Initial Hospital Care: Medicare Reimbursements (2019)
99221: $102.63
99222: $138.02
99223: $203.47

Subsequent Hospital Care: Medicare Reimbursements (2019)
99231: $39.71
99232: $73.81
99233: $104.59

“Down-Coded” Notes Distribution

Initial Hospital Care
January 2019

Subsequent Hospital Care
January 2019