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2002-08-19 SPECIAL UNM NEWS MINUTE

University of New Mexico Communication and Marketing Department

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August 19, 2002

UNM TELECOMMUNICATIONS STAFF are working to restore telephone service to the campus. The main telephone switch is experiencing technical problems and Telecommunications staff is currently engaged in troubleshooting with its critical support team to rectify the problem as soon as possible. The main campus is not receiving inbound calls from QWEST due to these problems. At this time, Telecommunications is rebooting the telephone switch which may take up to 30 minutes to recover service. Telecommunications apologizes for any inconveniences this may have caused.

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