



HLC Accreditation Evidence Document

Title: SHAC Mission Statement and Core Values

Office of Origin: Office of Academic Affairs

Description: The mission statement and core values of UNM Student Health and Counseling, pointing out its overall strive to support student populations and the overall university community with its range of medical and counseling services.

Date:



Our Mission

The mission of UNM Student Health and Counseling (SHAC) is to enhance the wellbeing of students through access to the highest quality health care, education and advocacy.

Core Values

- **Accessibility:**
 - SHAC provides care to students as needed by organizing clinical services around a college health population.
 - Timely interventions for acute mental health and medical problems increase the likelihood that students will complete their educational goals.
- **Equity and Affordability:**
 - We actively seek to eliminate barriers to services for all students regardless of insured or financial status.
 - SHAC strives to reach all groups, including non-traditional, international, professional and graduate students in promoting services.
 - SHAC works hard to find low cost, in-network options for all referred care.
- **Effectiveness:**
 - All services are provided by professionals who are certified in their respective areas and have expertise related to college health.
 - Services are appropriately developed and assessed for efficacy.
 - Quality of services are compared to other college health centers and industry standards.
 - Funders, such as the UNM Student Fee Review Board (SFRB) and UNM administration, can assess the effectiveness of resources provided.
- **Safety:**
 - Support and consultation are provided to the UNM community with a goal of promoting a healthy, safe campus for a positive learning environment.
 - Students can access services in an environment that feels safe, welcoming and affirming.
 - The highest standards for safety and quality are demonstrated by maintaining AAAHC (Accreditation Association for Ambulatory Healthcare, Inc.) accreditation.
- **Teamwork - Senior leadership fosters a collaborative and supportive work environment to:**
 - Maximize the potential for contribution from each employee
 - Foster personal and professional growth
 - Encourage employee and organizational wellness