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### 20230608\_We Heard You. HSLIC's Recent Library Satisfaction Survey

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# HSLIC News - LibGuides at University of New Mexico

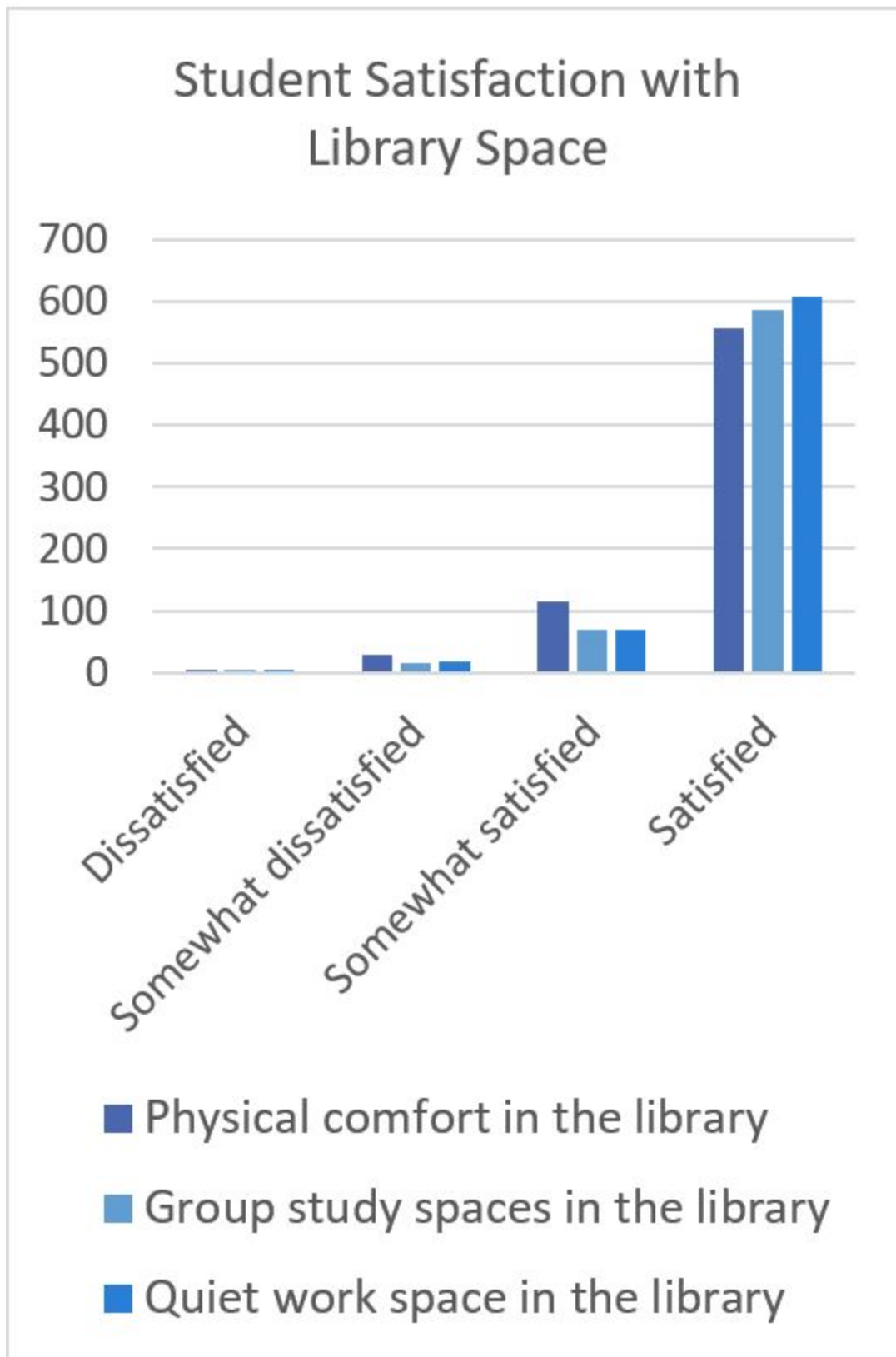
## We Heard You! HSLIC's Recent Library Satisfaction Survey

by Sally Bowler-Hill on June 8th, 2023 | [o Comments](#)

In February, HSLIC sent a library satisfaction survey to a large sample of HSC students, faculty, and staff. We used a national survey tool called the Measuring Information Service Outcomes or MISO survey, to which 1,783 members of the HSC community responded. We heard that, for the most part, you are pleased with library services at the UNM HSC, with 89% responding they are overall satisfied with library services.

Three themes emerged from a preliminary analysis of the data.

### **1. Student study spaces are in high demand**



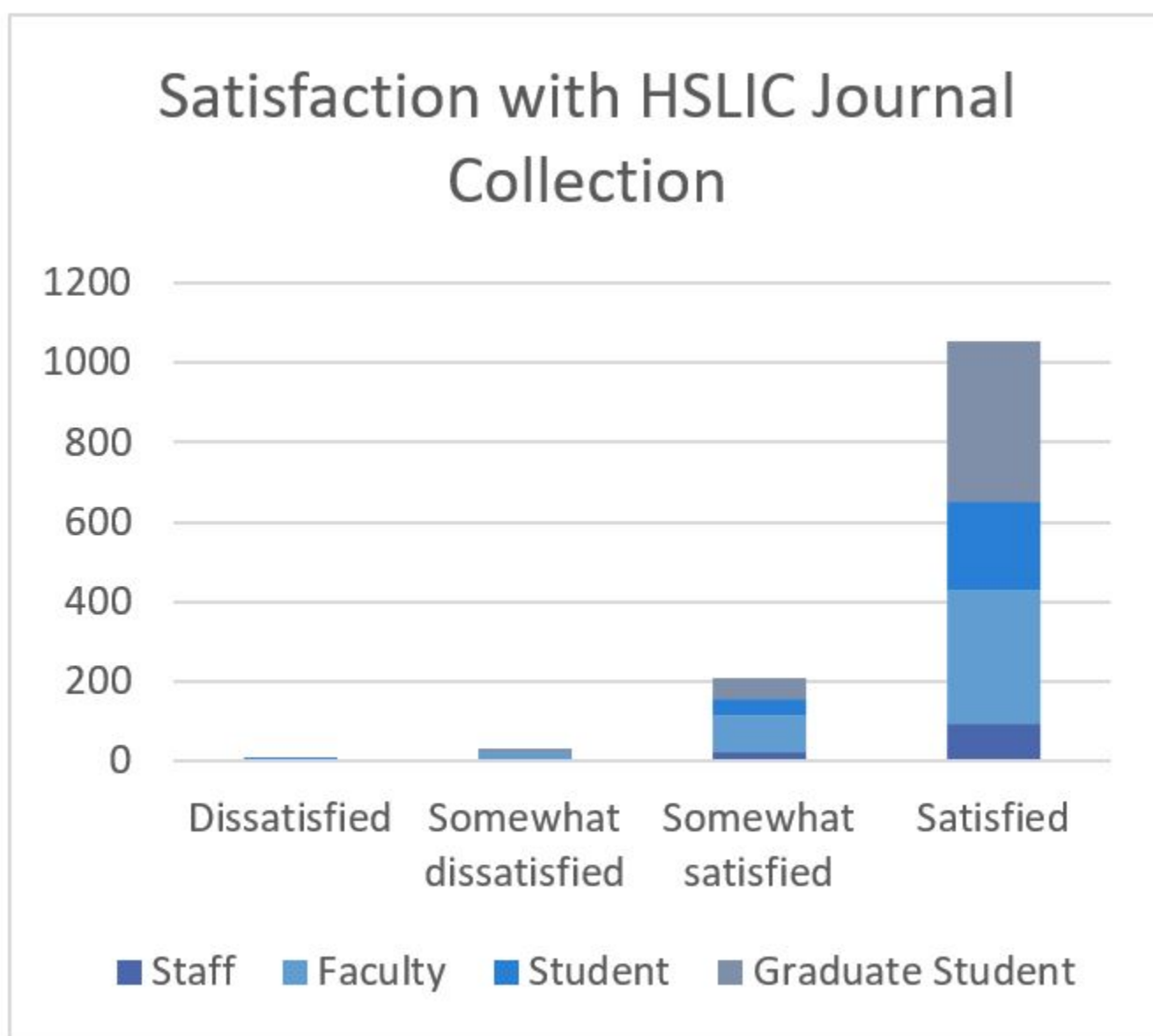
67% of all student respondents (75% of graduate students) reported using group study spaces in the library at least once a semester. While most student respondents are satisfied with library spaces, we received some comments about how we could improve.

We are working on improving the library space, and many of these improvements are included in an

upcoming remodeling project of the main entry-level floor. With this project, we plan to provide a student lounge with a microwave and refrigerator, new sound-abated collaborative study areas, and a solution for library poster sessions that decrease noise and disruption in the building. Look for more details about this project towards the end of this year.

## 2. HSC Community members are mostly satisfied with collection resources

Most HSC faculty, staff, and students indicated they were satisfied with HSLIC's collections of journals and ebooks. Satisfaction with course reserves, interlibrary loan, and the library's catalog was also very high, with over 80% in each of these areas. Still, some respondents commented they had trouble locating all the journal articles they needed.



Since the last time we gave the MISO survey in 2019, HSLIC has added many new journals to our collection, including [JAMA Cardiology](#), [Journal of Clinical Oncology](#), and the Radiographics Legacy Collection,

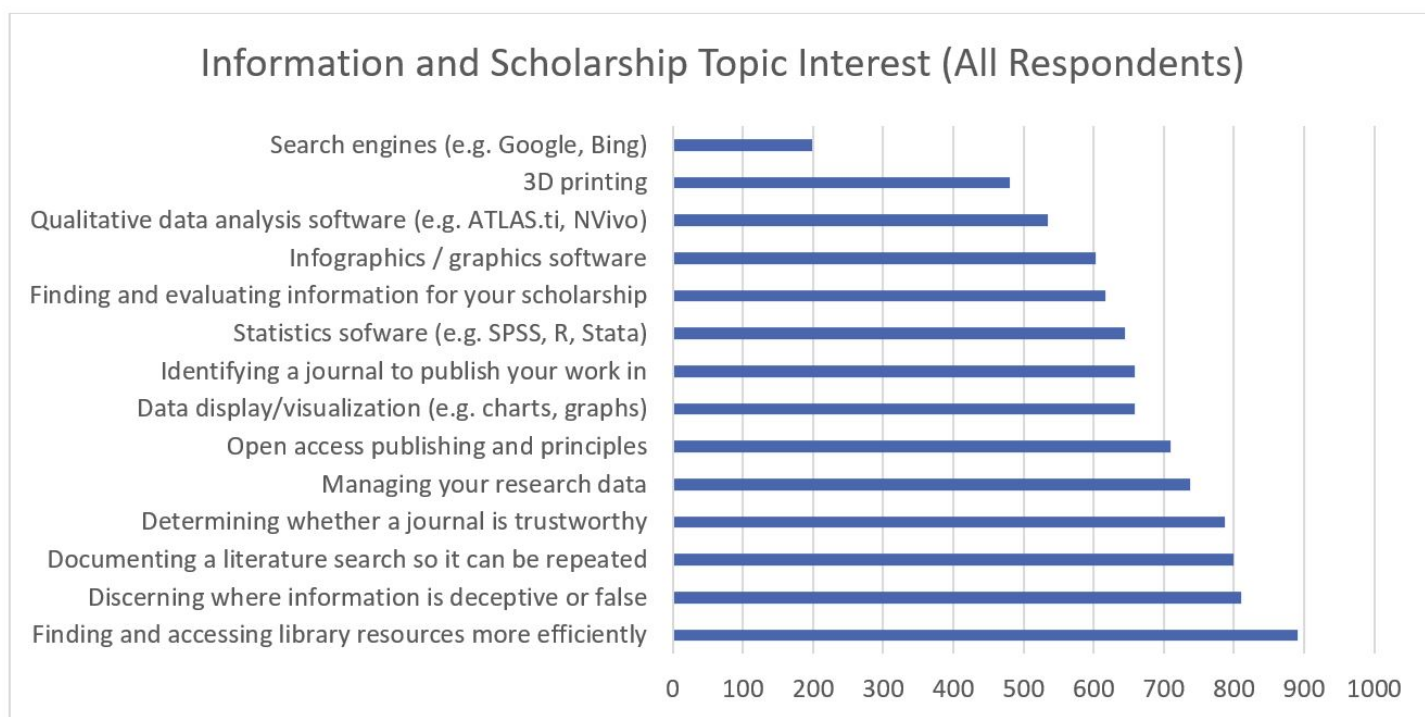
all of which were requested by our users. We also renewed our subscription to [ClinicalKey](#), which includes the Clinics of North America. If you find a journal or other resource we don't have, you can request it using our [Request a Library Purchase form](#).

### 3. There are information and scholarship topics many of you are interested in learning more about

In the MISO survey, we asked several questions about information and scholarship topics we've been thinking of offering workshops on. Your responses are helping us prioritize what we might like to offer in the future.

Library faculty are analyzing the data to identify programs' priorities for these topics and developing instruction to address these interests. We will collaborate with HSC faculty to incorporate topics into existing curricula and create open workshops to ensure a wide audience. Stay tuned for our new educational offerings!

We have made a lot of improvements based on data from the 2019 MISO survey, and we hope to continue that work based on your feedback this year. Thank you again to those of you who participated. If you did not take the survey or if you have more to say, we value [your feedback](#) at any time. Look for more about the MISO survey and how we're using your feedback to improve HSLIC later this summer and fall!



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