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BIMONTHLY BULLETIN OF THE HEALTH SCIENCES LIBRARY AND INFORMATICS CENTER

From HSLIC's Executive Director

Welcome, Students!

Academic health sciences libraries around the country are welcoming students back to campus as the new academic year begins, and I want to add my welcome to our UNM health sciences students! Whether you are a new or returning student, take advantage of what the library offers:

- We are truly a digital library, so our resources can be accessed from your home or remote clinical locations. More than 99 percent of our current journals are electronic, and we have almost 1,700 electronic books.
- We are the only library on campus with walking treadmills that encourage you to combine reading time (whether electronic or print) with walking time.
- We offer six “collaboratory” conference rooms and other small study rooms to meet student needs for group study and projects.
- We are the only library on campus that offers “one-stop shopping” at our Service Point for library information and IT support of mobile devices, email and remote access to electronic books and databases.
- If you want to make suggestions about our classrooms, please let us know because we are responsible for the Domenici Center for Health Sciences Education. Our educational technology unit can help with issues in our classrooms and learning environments.
- We have a “mother’s room” for lactation, plus public computing workstations, a power charging station for phones and other devices, anatomical models you can check out and a wide variety of individual and study environments.



Holly Shipp Buchanan, MLn, MBA, EdD, FMLA, AHIP
CIO, Administration and Academic Systems
Executive Director, HSLIC
Professor, School of Medicine

Library participates in School of Medicine alumni event



Pictured above are members of The 505 Winds, a woodwind trio that provided background music during the School of Medicine's Docs, Dogs & Drinks cookout for alumni on August 1.

at the UNM Hospital, the helipad, the BATCAVE Healthcare Simulation Program and the Interprofessional Healthcare Simulation Center.

Dr. Holly Buchanan, HSLIC's Executive Director; Dick Carr, Coordinator, Reference & User Support Services; and James Perea, Library Services Coordinator for the HSLIC Service Point, conducted the tours, pointing out features and amenities that contribute to student comfort and support the entire Health Sciences Center community.

Dr. Buchanan, Dick and James also encouraged the alumni to stop by and see the new School of Medicine 50th-anniversary exhibit in the Domenici Center, which was curated by HSLIC staff. It is titled "Courage and Compassion: Celebrating 50 Years of Excellence." the exhibit chronicles the UNM School of Medicine's (SOM's) 50th anniversary. It features photos, narrative descriptions and a 50-year timeline of the SOM's history. The exhibit will be displayed through June 30, 2015, and is open to the public from 8 a.m. until 6 p.m. on weekdays.



Dick Carr, HSLIC's Coordinator, Reference & User Support Services, takes School of Medicine alumni on a tour of the library.

Two sheet cakes and music from a woodwind trio, compliments of the library, added a festive touch to the UNM School of Medicine's (SOM's) Docs, Dogs & Drinks cookout for SOM alumni on August 1. The event was held in celebration of the SOM's 50th anniversary.

Since the SOM was established in 1964, the health sciences library has supported the education of future physicians.

On the morning of August 1, the Basic Medical Sciences Building was renamed the "Reginald Heber Fitz Hall" and dedicated in honor of the first dean of the School of Medicine. On August 2 and 3, the alumni reunion was held at Sandia Resort and Casino.

In the afternoon, tour guides from the SOM Alumni Office took four groups of about 20 alumni on tours of the Health Sciences Center campus. The groups toured the library, Pete's Playground



HSLIC staff members (from left, Katrina D'Aloia, Karen Buntin, MaryLou Seyl and Marcia Sletten) serve two sheet cakes at the School of Medicine's 50th-anniversary alumni event on August 1. At right is one of the panels of the new exhibit that chronicles the UNM School of Medicine's 50-year history, titled "Courage and Compassion: Celebrating 50 Years of Excellence."

Email transition scheduled for October 6; HSC email addresses to change

As part of the UNM and HSC Email Project, the entire Health Sciences Center (HSC) will move from GroupWise to Microsoft Exchange, called HSCLink, on Monday, October 6. As part of this transition, all HSC email addresses (@salud.unm.edu, @unmmg.org and @srmc.unm.edu) will move to @unm.edu.



About four weeks before moving to the new system, everyone who has an HSC NetID will receive an email from Email_Information@salud.unm.edu notifying them of their new email address. Users will continue to be able to receive email from their old addresses, likely for one year. Everyone with an email account at the HSC will be responsible for letting individuals and organizations external to UNM know what their new email address is.

The project team will be making changes to the email system over the next few months in preparation for this transition. However, no one will lose email or calendar items during this process. Watch for more information, along with instructions on specific steps each account user will need to take, from Email_Information@salud.unm.edu.

The HSC Email Project team has been conducting presentations that provide an overview of the email transition. The sessions cover how to get ready for the transition, the primary functions within Outlook 2013 and the differences between Outlook and GroupWise. They are scheduled for August 19 and 29 and September 4, 12, 18 and 23. For times and locations, please visit the HSC Email Project website at <http://hsc.unm.edu/email/training/index.html>. Also on that web page is information about “hands-on” Outlook classes and other training options.

HSLIC establishes classroom technology unit



Robert Elgie, MSN, RN, BC, a clinical educator in the College of Nursing, teaches students in Room 2112 of the Domenici Center. The room is equipped with a document camera, a DVD player and VCR, an iClicker, an instructor computer with Internet access, an LCD projector, lecture capture, a phone, a projection screen, a white board, stationary wired microphones and wireless access. The room is configured for instruction, lecture capture, web conferencing and video conferencing.

consultation with a Classroom Technologies representative who can offer training or design a system to meet your instructional and collaborative needs. For more information about this group or the services it provides, please contact Alicia Garcia at 272-0650 or visit the website at <http://hslc.unm.edu/usersupport/support/ctu.html>.

HSLIC’s Technology Support Group has formed a new Classroom Technology Support Unit to develop, promote and support the integration of technology, emerging media, collaboration and education in classrooms and other shared spaces throughout the Health Sciences Center (HSC). The unit also develops and promotes classroom technology standards throughout the HSC.

Its staff members provide service in five main categories:

- ▶ Classroom AV and workstation support
- ▶ Lecture and event recording
- ▶ Video and web conferencing
- ▶ Training and consultation
- ▶ Digital signage

We support audiovisual and educational technologies in HSC classrooms in addition to providing tools to facilitate instruction for learners both in the classroom and remotely throughout the state of New Mexico. You may request a

Information Security Matters: A column from the HSC security team



Barney Metzner, HSC ISO, working with Gayle Shipp, HSLIC Security Analyst.

Barney Metzner, CISM—HSC Information Security Officer
Gayle Shipp, CISA—HSLIC IT Security Analyst

Encryption is a particularly valuable tool for laptops at the Health Sciences Center, where the safety of protected health information (ePHI) is a high priority and is required to address regulatory requirements. If a laptop is lost or stolen, full disk encryption can ensure that confidential data stored on the laptop is protected.

On Monday, June 30, 2014, Dr. Richard Larson, HSC Executive Vice Chancellor; Sophia Collaros, HSC Privacy Officer; and Barney Metzner, HSC Information Security Officer, issued a memorandum describing the circumstances under which laptop encryption is required. The memo states the following:

If you use a laptop in any of the ways listed below, encrypting your laptop is required to protect our patients and the HSC and to protect you from the consequences of improper handling of sensitive patient information:

- I use a laptop and regularly read email messages and open attachments that contain ePHI.
- I create, access or save ePHI to the laptop's local storage.
- While accessing HSC/UNMH patient care or research applications (e.g., Cerner, REDCap), ePHI is copied and/or downloaded (saved) to local storage on the laptop.

Note: Accessing Cerner through the UNMH Citrix Gateway will not leave any unsecured or sensitive data on the laptop unless you copy and paste ePHI and/or save screen captures directly to local storage.

HSLIC provides and is continuing to expand its centrally managed full disk encryption service that protects UNM-owned devices. Systems running Windows 7, as configured by HSLIC, can be encrypted quickly. Soon we will expand the service to include encryption services for Mac and Windows 8.1 laptops. If your system needs encryption protection, please contact the HSLIC Service Point (505-272-1694) to schedule help addressing your specific needs. Questions? Please send an email to HSC-ISO@salud.unm.edu.

To get help with a security issue: HSLIC Service Point, (505) 272-1694

For HIPAA Security Rule questions or to schedule a consultation with the Information Security Office:
Barney Metzner, (505) 272-1696 or BMetzner@salud.unm.edu

Did you know?



Students accessed recordings of lectures online from HSLIC's video-on-demand service (MediaSite) last year more than 74,000 times. That's an increase of almost 50 percent from the 2012–13 school year. Since HSLIC began offering this service in 2009, HSC students, faculty and staff have accessed lectures and other recorded media more than 250,000 times.

HSLIC receives \$25,000 to develop CE courses and promote Vision 2020



Pictured above are Pat Bradley, Dr. Eliot Knight and Dr. Gale Hannigan, who collaborated to secure a NN/NLM grant totaling \$25,000 to develop online continuing-education modules.

specialist Eliot Knight, we plan to provide for-credit opportunities for practitioners,” said HSLIC Research Librarian and Project Manager Gale Hannigan. “This will enable them to learn about some of the great, authoritative resources designed for patients and consumers and freely available on the web.”

** Federal funds from the Department of Health and Human Services, National Institutes of Health, National Library of Medicine, under Contract No. HHSN-276-2011-00007-C with the Houston Academy of Medicine–Texas Medical Center Library.*

The National Network of Libraries of Medicine, a subcontractor of the National Library of Medicine, awarded HSLIC \$25,000 to develop five online continuing-education modules about health information resources.* The target audience is New Mexico practitioners not affiliated with UNM, including physicians, nurses, physician assistants, nurse practitioners and pharmacists.

Library faculty worked with Bill Rayburn, MD, MBA, Associate Dean for Continuing Medical Education and Professional Development, to develop the idea. The project is the result of 51 interviews conducted around the state by HSLIC’s Native and Distance Services Librarian, Patricia Bradley. She found that practitioners not affiliated with UNM routinely go online to find information to answer clinical questions and patient inquiries. These practitioners indicated the need for better-quality patient education information. “Working with content experts and HSLIC’s instructional design

Dr. Marc Rosenman visits HSC, discusses multi-drug-resistant organisms

On June 12th, Marc Rosenman, MD, delivered a presentation titled “Making Microbiology Culture Data Usable in a Health Information Exchange: Alerting Infection Preventionists About Patients with Multi-Drug-Resistant Organisms (MDROs).”

Dr. Rosenman is an associate professor of Pediatrics in Children’s Health Services Research at Indiana University’s School of Medicine. He is leading an effort to build a regional system that makes laboratory microbiology culture data usable for decision support and alerts hospitals when a patient with a history of MDRO is admitted. In his talk, which was part of the Chancellor’s Leadership Forum, he discussed the development, testing and implementation of this system, as well as its early results, challenges and future opportunities.

Preventing the spread of MDROs is a growing topic of concern in health care. Outbreaks of carbapenem-resistant gram-negative bacteria among hospitalized patients have elicited national attention and underscored the danger of health care-associated infections.

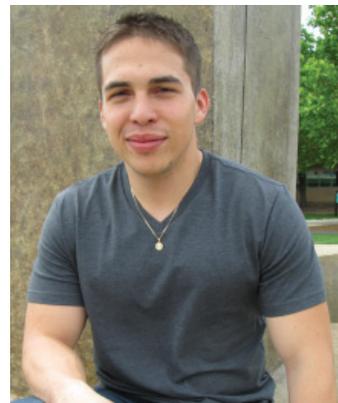


Dr. Marc Rosenman, left, is shown with Dr. Philip Kroth, HSLIC’s Director, Biomedical Informatics Research, Training and Scholarship.

Movin' in/movin' up

Rob Chaires has joined the Service Point team as a User Support Analyst 2. He is a newly minted UNM graduate (Psychology and Speech & Hearing Sciences). He works the early shift at the library on weekdays to help open the building and sometimes works on Saturdays. He helps with the reimaging of computers and with password, mobility and GroupWise issues. Before joining HSLIC as a full-time staff member, he worked for us for two years as a student employee.

Rob grew up in Lordsburg, New Mexico, and moved to Albuquerque during his sophomore year of college to attend UNM. When he is not working, he enjoys doing “anything and everything.” Golf is one of his favorite pastimes.



David Maldonado has joined HSLIC as an Analyst/Programmer 3, assuming responsibility for Moodle, SharePoint and Learning Central administration. Previously, David was a Unit IT Support Manager in the UNM College of Nursing (CON), where he was an instructional designer and trainer for the Blackboard Learn environment. In only 15 months, he was promoted from a level 9 IT Support Tech to a level 13 Unit IT Support Manager.

David and his wife, Lupita, have a three-year-old son, Mattia. David says it rhymes with the word “Mafia,” and means “Matthew” in French. David is from Mexico City and grew up in Cotija, Michoacan, Mexico. He arrived in the United States in 2001. “My father brought my mom, my five siblings and me to this country because he wanted to have the great opportunities the United States gives,” David says. “He applied to get us legal residency, and we had to ‘wait in line’ in Mexico for about ten years before we were called to get our permanent residency in 2001.”

He has two degrees from ITT Technical Institute in Albuquerque: an associate degree in information technology, computer network systems, and a bachelor’s degree in information technology, information systems security. When he is not working, David enjoys construction projects; he just finished laying a 12-by-50 paver-block patio. He loves to build decks and fences and do masonry. One thing he does not enjoy is watching TV. “I’m miserable when my wife ‘forces me’ to watch a movie,” he says.



Congratulations to **Alicia Garcia** (right), Technical Support Analyst 3, who has assumed the role of manager of the newly formed Classroom Technology unit within HSLIC Technology Support. Alicia works with teaching faculty, designs technology for new and existing spaces and manages digital signage.

Congratulations also to **Laura Hall** (left), Manager, Special Collections. She has received an appointment as a faculty member in the School of Medicine. Dr. Holly Buchanan, HSLIC’s Executive Director, said, “This is a rare instance and is due to the work and commitment Laura made as Interim Coordinator for RAD (a faculty position) for more than two years and demonstration of her qualification as a lecturer.”



Sarah Morley accepted into Medical Education Scholars Program

Sarah Morley, PhD, MLS, AHIP, HSLIC's Clinical Services Librarian, has been accepted into the 2014–16 Medical Education Scholars (MES) Program, which is managed by The Office of Education at the School of Medicine. The purpose of this program is to ensure a continuum of educational leadership and scholarship for the UNM School of Medicine and its departments. Faculty members selected for this 24-month, part-time program develop their skills in academic leadership, curriculum development, teaching and assessment, the change process, and educational research and scholarship.



A new group of scholars is inducted each year through a competitive application process. Selection criteria are based on applicants' roles and interests in education, how the MES program will support their professional goals, the description of an educational question they would like to develop into a scholarly project and support from their chair or division chief to participate in MES activities. The program involves participation in a series of integrative seminars and hands-on workshops and the development of a curriculum plan, a scholarly project and an educational portfolio.

HSLIC launches HSC Content Creators' Group

In April, HSLIC launched the HSC Content Creators' Group, a new networking and collaboration group for anyone who writes, edits or designs print or web-based communications for the Health Sciences Center. Libbye Morris, HSLIC's Program Specialist, who handles communications for the library, is co-chair of the group. The other co-chair is John Arnold, Director of News and Multimedia Services for the HSC Office of Communications and Marketing.

The group meets the first Thursday of every month in the Domenici Center, room 2112.

Guest speakers have provided the group with tips on graphic design, the use of social media and interviewing subject-matter experts. The next meeting will be held on September 4 from 10 to 11 a.m. in the Domenici Center, room 2112. During that meeting, a task force composed of some of the group's members will unveil the new HSC editorial style guide. All HSC content creators will be encouraged to follow the guide, which is based on the *Associated Press Stylebook*, so that all HSC newsletters, websites, brochures and other communications will be more cohesive in terms of editorial style. At the October 2 meeting, Sherri Burr, JD, a professor in the UNM School of Law, will discuss copyright, permissions and the correct way to use borrowed material on our social media platforms.

CIO, Administration and Academic Systems, HSLIC Executive Director:
Holly Shipp Buchanan, MLn, MBA, EdD, FMLA, AHIP

Editing, Design and Layout: Libbye A. Morris, MJ

Do you have ideas for how we could improve this publication? Please send us your feedback:

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Contact information:

Phone 505-272-2311
Web address <http://hslc.unm.edu/>

Library hours:

Monday – Thursday 7 a.m. – 11 p.m.
Friday 7 a.m. – 6 p.m.
Saturday 9:30 a.m. – 6 p.m.
Sunday Noon – 11 p.m.

Holiday and break closures will be posted in the library.



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Get a larger audience for your publications with LoboVault

Jacob L. Nash, MSLIS—Resource Management Librarian

Depositing publications based on your research into LoboVault, UNM's open access digital repository, can help broadcast your work to a large audience. With LoboVault, you can preserve and disseminate work, such as a conference poster, that may not get the attention it deserves. You can also track how often your work is read.

The top five Health Sciences works in LoboVault have been downloaded more than 6,000 times, and the most-read item has been downloaded almost 4,000 times. If you are looking for a way to reach a broader audience and draw more attention to your work, consider using LoboVault. For more information, please contact Jake Nash, Resource Management Librarian, at jl_nash@salud.unm.edu or (505) 272-9896. To access LoboVault, go to <http://repository.unm.edu/>.

Library to cancel RefWorks subscription in January

Karen McElfresh, MSLS—Resource Management Librarian

Because of financial constraints, we must cancel our RefWorks subscription. All active RefWorks users will lose access to their accounts and the data they contain when our RefWorks subscription ends on January 31, 2015. HSLIC will send an email notification with additional instructions to all users who have active RefWorks accounts.

As an alternative to RefWorks, HSLIC already supports Zotero, a free, open-source citation management tool that is easy to use. For more information about Zotero or to find out about training sessions at HSLIC, please see the guide located at <http://libguides.health.unm.edu/zotero>. If you have questions or concerns about your RefWorks account, Zotero or this transition, please contact Andre Ambrus (aambrus@salud.unm.edu) or Karen McElfresh (kmcelfresh@salud.unm.edu).



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