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# adobe Nuch More! Vol. 33, No. 1 January/February 2010

BIMONTHLY BULLETIN OF THE HEALTH SCIENCES LIBRARY AND INFORMATICS CENTER

# From the Desk of the Associate Vice President

First, a big congratulations to Phil Kroth, MD, MS, who was Principal Investigator for a conference grant from the National Library of Medicine, which allowed the Health Sciences Library and Informatics Center (HSLIC) to host the Evidence-Based Scholarly Communication Conference March 11-12th. The conference was attended by almost 50 attendees from major academic health centers from around the country, all focused on promoting and integrating research dissemination principles at their CTSA-minded institutions. The UNM Health Sciences Center (HSC) Vice President for Translational Research, Richard Larson, MD, PhD, welcomed the group, and among several things, advocated attendees join regional CTSA consortia to encourage sharing information resources. Other invited speakers from the Association of Research Libraries, Duke Univerity, and the National Library of Medicine dealt with issues of intellectual property, the NIH open access policy, and changing institutional culture.

Secondly, I wanted to let you know that as part of the HSC's annual goal setting process, HSLIC will be focusing on several exciting goals in 2010. The following were based on discussions with students, individual HSC faculty, and groups such as the HSC Research Signature Programs Committee and the HSC Executive Committee. During the year, we will be keeping you informed about our progress toward these goals and providing briefings at quarterly meetings of the Health Sciences Regents' Committee.

#### **HSLIC Strategic Goal (3 - 5 years)**

Expand HSC educational resources for student learning Continued on page 2

#### The Lives They Left Behind: Suitcases from a State Hospital Attic

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At UNM this February was an exciting new traveling exhibit called "The Lives They Left Behind: Suitcases from a State Hospital Attic." The exhibit originated in New York with the closing of the state run Willard Psychiatric Hospital and the discovery of a number of patients' suitcases left in the attic. The exhibit takes a humanistic look at the cost of mental illness on individuals and society by telling the stories of nine patients through the suitcases and possessions they left behind.

While the exhibit was on display, the Health Sciences Library and Informatics Center (HSLIC) hosted a discussion series on the cost of mental illness in our society, with a specific focus on issues relevant to New Mexico. According to the Behavioral Health Needs and Gaps in New Mexico Report there are 500,000

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Photographs provided by The Exhibition Alliance, photographer: Lisa Rinzler.

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through: a) completing Phase IIIa of the Domenici Center for Health Sciences Education [(i.e., large classrooms, classlabs, and shell for Phase IIIb) (assumes funding)]; b) creating a dynamic information and technology-rich commons that expands interprofessional and group learning; and c) developing innovative and sustainable technology support for collaborative initiatives, learning, and work.

#### 2010 Annual Action Plan Goals

- To meet student needs for collaborative work areas, HSLIC will provide opportunities for individual users and groups to use innovative educational technologies in flexible study spaces, undertaking a pilot that will be completed by December 2010.
- With input from partners, HSLIC will improve the selection, organization, and access to HSLIC resources and collections for all users, using institutional repositories, web content management, exhibits, digitization, lectures, and new models for assuring that the library's research collection meets HSC needs, by December 2010.

### **HSLIC Cross Cutting Technology Strategic Goal** (3 - 5 years)

The HSC will develop and support technologies that facilitate convergence (audio, video, AV, instructional and information technology), biomedical informatics, and evidence-based decisions in order to improve the ease of practice (use, instruction, research, and clinical care) for faculty, staff, and students.

#### 2010 Annual Action Plan Goals

- Develop and implement shared online virtual spaces and tools to enable cross institutional collaboration by December 2010.
- Expand HSC information and technology services to support mobile technologies (e.g., smartphones, laptops) by December 2010.
- Hold planning retreat by December, 2010, with HSC leadership to identify critical technologies for future development.

Holly Shipp Buchanan, EdD, MLn, MBA, AHIP Associate Vice President, Knowledge Management and IT

# Changes in campus printing costs

In an agreement among HSLIC, University Libraries and the UNM IT computer pods, charges for printing in the libraries and the pods have been standardized, increasing the sustainability of campus printing. All UNM students, faculty and staff automatically receive a \$10 printing/copying credit each semester (3 times per year) on LoboCards or HSC ID badges (if configured as a LoboCard).

The credit is good in HSLIC, University Libraries and the IT computer pods, and applies to printing in the pods and to printing and photocopying in the libraries. Unused credits do not carry over to subsequent semesters. Once the credit is used up, additional printing costs 5 cents per single-sided sheet or 8 cents per double-sided sheet. The cost of color copies and prints remains 50 cents per page.

The new charges amount to a reduction by more than 50% HSLIC's printing and copying fees, but represents a departure for the IT pods, where printing formerly was free.

Dick Carr, MALS, AHIP Coordinator, Reference & User Support Services



School of Medicine Post Doctoral Fellow Leah Damiani uses a HSLIC printing station. Photo by James Perea.

Suitcases Exhibit Continued from page 1.

New Mexicans with behavioral health disorders. Of these individuals 71,000 adults have a serious mental illness such as schizophrenia, manic depression, major depression, panic disorder, and obsessive-compulsive disorder; and 19,000 children and adolescents have a severe emotional disturbance (New Mexico Health Policy Commission, 2009). These individuals constitute a significant portion of our population. The care of these individuals and effects of their behavioral disorders have a rippling effect across the fabric of our society.

Central to the exhibit and the discussion series are these important questions — What is the nature of being "human"? How important are our connections with other living beings? What are society's and individuals' responsibilities to members of the human community?



Photographs provided by The Exhibition Alliance, photographer: Lisa Rinzler.

"The Lives They Left Behind" was created by The Community Consortium, an organization of people with psychiatric histories and their allies, to honor the memories of these people and others like them who were removed from their communities and institutionalized. This exhibit is distributed through The Exhibition Alliance and was brought to New Mexico with funding from the New Mexico Humanities Council.

The exhibit was on display February 2 – March 2, 2010, in the Domenici Center for Health Sciences Education Main Lobby, and was open to the public Monday – Friday, 8:00 AM – 6:00 PM. For more information on past and future exhibits please call (505) 272-6518.

Laura J. Hall, MFA Manager, Special Collections

#### **Exhibit Special Event Schedule**

#### The Lives They Left Behind - Opening Reception

Thursday, February 4, 2010, 5:30-7:00 PM, Domenici Center Main Lobby

Welcome given by Samuel J. Keith, MD, Professor and Chair, UNM Department of Psychiatry.

#### Homelessness and Its Cyclical Relationship with Mental Health - Panel Discussion

Wednesday, February 10, 2010, 12:00-1:00 PM, Domenici Center room 2112

An inter-professional panel will explore the relationship between mental health and homelessness focusing on the prevalence, barriers to care, and community based initiatives.

#### Health Equity and Socioeconomic Factors for Mental Health - Panel Discussion

Thursday, February 11, 2010, 12:00-1:00 PM, Domenici Center room 3010

An inter-professional panel will explore the issues surrounding access to care for vulnerable populations and the socioeconomic factors for mental health.

#### A New Course in Health Policy for Mental Health - Panel Discussion

Thursday, February 25, 2010, 5:30-7:00 PM, Domenici Center room B116

An inter-professional panel will explore changes in health policy that will increase access to care and parity for mental health. Panel discussion co-sponsored by UNM's Center for Rural and Behavioral Medicine.

# Information Survival Skills: Librarians in Medical Education

The crisis in scholarly communication and the increased emphasis on evidence-based practice highlight the need for information literate healthcare professionals. Health sciences librarians play a critical role in raising student awareness of issues related to the evaluation, use, and communication of medical information by healthcare providers. To address this challenge, in 2006 library faculty members Ingrid Hendrix, MILS, and Sarah Morley, MLS, created a medical school elective covering these important issues. Since its inception, the course has been taught four semesters.

Overall course objectives are to:

- 1. Understand the changing nature of scholarly communication and online publishing;
- 2. Identify resources and strategies for searching current best evidence;
- 3. Apply methods for presenting and managing information.

By using a "soup to nuts" approach, 2nd and 3rd year medical students are given the opportunity to become familiar with and understand all facets of the information cycle. The syllabus includes sessions on the publication process, the rising cost of medical information leading to alternative publishing models, literature searching, resource management, and presentation. The authors are interested in introducing concepts and strengthening skills that students will use in their future careers as researchers and evidence-based practitioners.

This course elective provides practical application of evidence-based concepts and skills for students working on research projects or for students in the clerkship phase. Feedback from student participants reiterates the value of providing this type of information and has given us greater insight into optimal placement of topics in the broader school of medicine curriculum.

Sarah Knox Morley, MLS, AHIP Clinical Services Librarian

Ingrid Hendrix, MLIS, AHIP Nursing Services Librarian

#### **HSC Mobile Web Site Goes Live**

The HSC now has a new web site designed for mobile devices. The new site enables HSC faculty, staff, and students to quickly navigate access important site information "on the fly."

The site was designed with a specific use case in mind: a person looking up information as they walk. The site will

work on the top handheld devices on the market today, including: Blackberry Storm and Curve, Motorola's Droid, and Apple's iPhone and iPod Touch.

The new site marks HSLIC's increased emphasis on using mobile technologies to help the HSC community find the information and resources they need. Links to the



UNM directory, HSC Calendar, classroom schedules, HSC webmail, social media, library resources (such as the online catalog,  $PubMed^{\circledR}$ ,  $CINAHL^{\circledR}$  and  $Dynamed^{\circledR}$ ) and others are live and active. Future additions will include interactive campus maps and more library resources for faculty and students.

The URL for the mobile site is <a href="http://m.health.unm.edu">http://m.health.unm.edu</a>. For more information on the HSC mobile web site contact Kevin Wiley at 272-3683 or kwiley@salud.unm.edu.

Kevin Wiley, MS Manager, Systems & Programming, TECHS

# **HSLIC Research** and Scholarship

- The following is a sampling of some of the recent scholarly output of select HSLIC faculty:
- Brian Bunnett, HSLIC Director of Library and Education
- Services, was first author on a paper published in the
- November/December issue of the Journal of the Library
- Administration entitled "The National Library of
- Medicine/Association of Academic Health Sciences
- Libraries (NLM/AAHSL) Leadership Fellows Program:
- A Year in Review." The paper summarized the joint
- NLM/AAHSL program designed to cultivate a new
- generation of library leaders.

#### HSLIC Support of Domenici Center Phase II

The newly opened Phase II of the Domenici Center for Health Sciences Education holds the Interprofessional Healthcare Simulation Center (IHSC), the Leonard M. Napolitano Ph.D. Anatomical Education Center, a 58-seat classroom, 3 seminar/group study rooms, and administrative offices. HSC students have 24x7 badge access to the seminar/group study rooms. HSLIC's direct support of this building includes maintaining and reserving the classroom (room 2410) and the 8-seat faculty seminar room (room 2403). These rooms may be reserved by email at HSLICReservations@salud.unm.edu.

The Colleges of Nursing and Pharmacy and the School of Medicine manage the components of the IHSC, located on the building's first floor, including:

- Community Pharmacy
- Pharmacy sterile preparation lab and multi-purpose lab
- Drop-in Skills lab
- Standardized Patient Staging
- Clinical Performance Assessment
- Simulation rooms
- Learning Center lab
- Debriefing rooms

Human Anatomy lab personnel manage the Napolitano Anatomical Education Center, located on the building's second floor.

Dick Carr, MALS, AHIP Coordinator, Reference & User Support Services

Photo Credits: Domenici Center for Health Sciences Education, Phase II, entrance and courtyard. Photographs by Sally Bowler-Hill.





#### **Updated Computer Hardware Support Standards**

HSLIC User Support services has maintained support standards for almost eight years in an effort to provide efficient and effective computer support services for the HSC as well as promote a support model which reduces the total cost of ownership for the institution. In order to successfully accomplish these efforts, HSLIC User Support Services in conjunction with the Knowledge Management Information Technology Operations Council reviews and adjusts support standards on a regular basis.

Beginning March 1, 2010, HSLIC User Support Services modified their support standards to ensure desktop and laptops receive the most efficient level of support and longevity of usage. Dell desktops from the Optiplex series 745 or newer and the Dell E-Series Latitude laptops along with the Dell Latitude 2100 notebook will receive full support, including hardware repair, standard software installation, and imaging. This level of support is currently only available for UNM-purchased devices running the Windows Vista 32 bit operating system. HSLIC is in the process of testing and

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# Frontera Collaboration of Health Sciences Libraries

In November 2009, a group of health sciences libraries began a collaboration focused on promoting evidence-based practice in the US-Mexico border region. Between November 2009 and April 2011, the Frontera Collaboration of libraries will work together on (1) an assessment of needs and resources for supporting evidence-based practice in the border region, (2) outreach activities focused on clinicians and public health personnel, and (3) a three-year strategic plan for 2011-2014.

The libraries forming this collaboration represent the Pan American Health Organization United States – Mexico Border Office, including the University of Arizona, the University of New Mexico, the University of Texas Health Science Center at San Antonio, the University of Texas Medical Branch, and the University of Texas School of Public Health.

The National Network of Libraries of Medicine – South Central Region has sponsored three of the libraries participating in the Frontera Collaboration. This initiative represents a coordinated approach to planning health information outreach for clinical and public health personnel in the border region, with each library also responsible for conducting activities in local communities. For more information about New Mexico's involvement in this collaboration, contact Barbara Nail-Chiwetalu, PhD, MLS (bnail-chiwetalu@salud.unm.edu or 505-272-0757).

This project has been funded in whole or in part with Federal funds from the National Library of Medicine, National Institutes of Health, Department of Health and Human Services, under Contract No. N01-LM-6-3505 with the Houston Academy of Medicine-Texas Medical Center Library.

Barbara Nail-Chiwetalu, PhD, MLS Coordinator, Distance Services



# UNM Licenses ScienceDirect® Freedom Collection

HSLIC and University Libraries have licensed the ScienceDirect Freedom Collection of over 2,000 journals, providing content from 2006 on. Titles are listed in the HSLIC Find Journals link and links to fulltext content is available via icons in PubMed. The Freedom Collection covers a wide range of subject content in the sciences, and provides numerous research and clinical titles in the health and biological sciences.

Holly Phillips, MILS, MS, AHIP Coordinator, Resource, Access & Delivery

Hardware Support Continued from page 5

developing a deployment plan for the Windows 7 operating system.

Devices that will receive a reduced level of support including, troubleshooting, hardware replacement, and standard software installations include the Optiplex 620 desktop, the D420, D620, D430, and D630 Latitude laptops. This level of support is currently only available for UNM-purchased devices running the Windows Vista 32 bit operating system.

All devices older than the models listed above, or devices with a 64 bit operating system, non-Dell branded devices, or a non-Windows operating system, other than MacIntosh, will receive limited support on a device-by-device basis. MacIntosh devices will continue to receive software installation and troubleshooting, networking, and printing support from HSLIC and hardware support from UNM IT utilizing the hardware support services already in place.

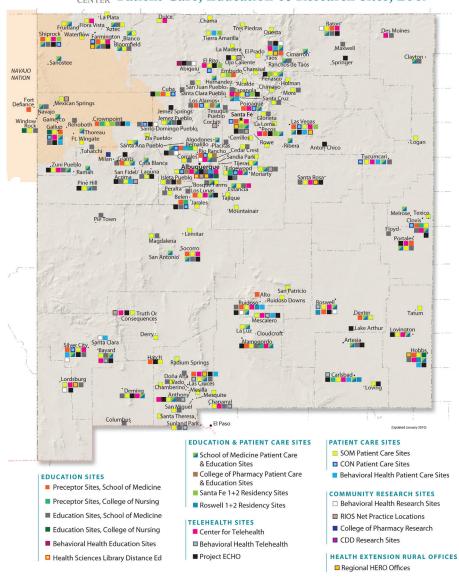
Rick Adcock Manager, User Support Services

#### **HSC Community Outreach Database** 2009

The HSLIC Web and Applications Group worked with HSC Community Health and the Office of the Executive Vice President (EVP) for Health Sciences on this year's version of the HSC Community Engagement Database. This is the fourth year the "Web Team" has worked on this project. This year Paul Akmajian from **HSC Office of Community Outreach** and Kenedi Pollard from the HSC EVP's Office collaborated with the Web Team's Kim Hagen, Kyle Vick, Scott Horlbeck and Kevin Wiley. Data entry was done by staff from over 30 departments from around the HSC.

New features this year include a completely revamped data entry screen and a new module that allows degree programs to track which New Mexico high schools their in-state students attended

Data gathered in this project is used in the County Health Report Cards, the HSC Activity Map, and the HSC Outreach Database, available on the HSC Community web page at <a href="http://">http://</a> hsc.unm.edu/community, in the "Around New Mexico" section. Data UNM Community Engagement in New Mexico: Patient Care, Education & Research Sites, 2009



- 525 ACTIVITIES IN 141 COMMUNITIES -

from the project is also used in the HSC Databook, available at <a href="http://hsc.unm.edu/about">http://hsc.unm.edu/about</a>.

Kevin Wiley, MS Manager, Systems & Programming, TECHS

Associate Vice President of Knowledge Management and IT: Holly Shipp Buchanan, EdD, MBA, MLn, AHIP

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Holiday and break closures will be posted in the Library.



#### **New Display at HSLIC**

Our new exhibit, "Curiosities from the New Mexico Health Historical Collection," currently on display near Room 216 at HSLIC, represents a few selected artifacts from the various collections housed within the New Mexico Health Historical Collection. Included in this display are a Monaural Stethoscope, a scarificator and cupping glass, a toothkey (or pelican) and examples from our collection of stereoscopic clinics as well as various early electronic medical devices.

We have also included information regarding the use of each artifact within the broader medical community during the time period when they were most widely used. We hope you find the exhibit both enjoyable and informative.

Cory Anne Johnstone Meyer, MLS Library Information Specialist III



adobe medicus Vol. 33, No. 1, January/February 2010

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