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Health Sciences Library and Informatics Center

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Best wishes from HSLIC for a Happy New Year in 2015! As 2014 closes, I want to recognize Richard Carr, MLS, AHIP, as he retires from HSLIC after more than 12 years as a faculty member and as the Coordinator of Reference and User Support (RUSS).

Dick joined HSLIC in May 2002. He has implemented our pay-for-print system, which makes charging for computer printing much easier for students; added scheduling and support for the Domenici Center into his leadership portfolio; created the testing center in HSSB 105; led Tier 1 IT efforts to support the Outlook email implementation this year; and participated in transitioning the library to a new online catalog (WorldCat), which will go live in January (see article on this page and page 2). Perhaps most importantly, though, Dick oversaw the integration of IT services into the library information desk, which become the Service Point, a one-stop “shopping” experience for those in the Health Sciences Center community. We wish Dick well in his new endeavors in retirement. We will miss him as a faculty colleague and as a key member of HSLIC’s leadership team.

HSLIC will go live with WorldCat Discovery on January 12, 2015. WorldCat will replace HSLIC’s current catalog, electronic resource management system and discovery tool.

We will conduct training and one-on-one consultations in January to demonstrate search techniques and answer questions. While HSLIC’s instance of WorldCat Discovery is still being configured, you are welcome to take a look at the new system at http://hslic-unm.on.worldcat.org.

WorldCat Discovery provides a modern and efficient search experience that allows users to search for multiple formats such as books, journals, e-resources and articles in one place. Searching WorldCat is intuitive; it reflects current searching trends such as those expected in Amazon or Google. You can use facets on the...
WorldCat Discovery catalog system to debut in January (continued from p. 1)

left side of the screen to narrow or broaden your search by categories such as format, author and date.

In addition to a general search page, WorldCat provides an e-journal A-Z list, an e-book A-Z list and a citation matcher to help you find specific electronic resources quickly. Similarly, Course Reserves will be much more accessible using WorldCat; you can search easily by course name, instructor or resource title. This feature will allow faculty to place print materials as well as electronic resources on reserve.

WorldCat is an open system that allows users to search resources locally at HSLIC as well as resources from participating libraries worldwide. Users and researchers will have the opportunity to request these resources easily through Interlibrary Loan (ILL). Overall, WorldCat Discovery is a vital research tool that provides a user-friendly interface to deliver search results.

An added benefit of migrating to WorldCat is that it will replace a number of antiquated library systems and produce a cost savings to HSLIC. Those funds will go to needed library resources in support of HSC academic programs.

More details about our 2015 resource cancellations

Karen McElfresh, MSLS, AHIP — Resource Management Librarian

In the September/October issue of *adobe medicus*, we reported that the library must make cancellations to some resources in our library collection to stay within our budget for fiscal year 2015. These cancellations are necessary because of the rising costs of licensing library resources and a relatively flat budget from the state.

The following resources will be cancelled effective January 1, 2015 (except for RefWorks, which will be cancelled February 1, 2015). These cancellation decisions were made based on several factors, including cost, use, availability of similar resources in the collection and perceived need to the HSC community. Many of the journal cancellations were made based on the results of the journal survey we administered recently.

- **Databases:**
  - DynaMed
  - Health and Psychosocial Instruments (HaPI)

- **Journals:**

  More information about journal cancellations is available in LoboVault at [http://repository.unm.edu/handle/1928/24753](http://repository.unm.edu/handle/1928/24753).

- **Other:**
  - Henry Stewart Talks
  - RefWorks (cancellation effective February 1, 2015)

If you have questions or concerns about any of these cancellations, please contact Laura Hall at (505) 272-6518 or send an email to **hsc-remote@salud.unm.edu**.
Passage of GO Bond C paves way for Domenici Center Phase III

New Mexico voters’ approval of General Obligation (GO) Bond C in November’s general election is great news for UNM’s Health Sciences Center. It provides $12 million to help build and equip the third phase of the Domenici Center for Health Sciences Education, which is estimated to cost $30 million. That phase will provide much-needed classroom space, laboratories and study space for health-care programs. Thank you to everyone who voted “yes” for GO Bond C!

The total budget for Domenici Center Phase III is $30 million. That includes $12 million from the General Obligation bonds, $10 million from HSC cash reserves and $8 million in severance tax bond funding. The severance tax bond money is part of our funding request for the upcoming legislative session. We will not know until the end of the session what the timeline for this project looks like, although occupancy is expected by 2017.

GO Bond B funds library resources

Also, GO Bond B, in support of library resources, passed with 62.9 percent of the vote in November. As a result, HSLIC will be able to purchase needed resources for our students and faculty. The additional funding will support resources that may have otherwise been cancelled. GO Bond B provides $10.8 million to make capital expenditures for academic, public school, tribal and public library resource acquisitions.

Thank you, New Mexico residents, for supporting our library!

New Outlook address book eases search for HSC email addresses

Sally Bowler-Hill — Program Operations Director

To address the difficulty many HSC NetID holders have been experiencing when trying to find HSC email addresses in Outlook, the HSC Email Project Team has created a new HSC-only address list. You can now search for faculty, staff, students and resources in HSCLink using the new list. Here’s how to find the list in Outlook:

1. Click the Address Book icon or “To” in a new email message.
2. Click the arrow at the right side of the Address Book field.
3. Click on “Health Sciences Center” under the All Address Lists heading.

When you search for a person or a resource using the Health Sciences Center address list, you will get results only for the HSC (including UNMH, UNMMG and SRMC); you will not get any LoboMail addresses in your results. To find the Health Sciences Center address list in the Outlook Web App, click on People in the upper right-hand corner and select it from the left-hand column. If you would like to make this your default address list in Outlook, please see our new tip sheet on the HSC Email Project site at http://hsc.unm.edu/email/training/tip-sheets.html.

More improvements to HSCLink are on the way. We will send out information about the HSC’s move to @unm.edu email addresses soon, though we will not be making any address changes before the end of the calendar year.

HSLIC to upgrade workstations in student computing area

Rick Adcock — Manager, IT Technical Support

HSLIC is working to upgrade the student computing workstations to address student feedback about access and speed. So far, we have deployed 15 workstations with 24-inch LED-backlit ultra-sharp monitors, solid-state hard drives and a new standardized desktop environment. The workstations now have shortcuts to the most commonly used student resources, such as Learn.unm.edu, One45, library resources, the Microsoft Office suite and social media.

These workstations start up within seconds of logging in and provide a screen resolution of 1920 x 1200 on a widescreen aspect ratio. HSLIC will be upgrading the remaining workstations over the next month to this new hardware platform.
Information Security Matters: A column from the HSC security team

Barney Metzner, CISM — HSC Information Security Officer
Gayle Shipp, CISA — HSLIC IT Security Analyst

A bit of additional care taken during this busy time of the year can ensure happy and safe holidays. McAfee provides a “12 Scams of the Holidays” message every year to educate shoppers about avoiding online threats. Here are highlights from the full list on our website, HSCSecurity.unm.edu:

- **“You’ve Got Mail!”** — Be careful about clicking links in shipping notification emails. If in doubt, contact the company directly.
- **“Chilling Charities”** — Scammers take advantage of the season’s generosity, so make sure you’re donating to a legitimate charity.
- **“Buyer Beware”** — Be sure to keep an eye on credit card statements for unexpected charges.
- **“iScams”** — To protect against malware downloads, stick with official app stores.
- **“Getting Carded”** — Verify that e-cards are from a legitimate website.
- **“Holiday Travel Scams”** — Don’t get caught by “too good to be true” airfare and hotel room deals.
- **“Robocall Scam”** — Always be suspicious of phone calls from ‘technical support’ offering to fix your infected computer.

Also, limit your online shopping to merchants you know and trust, and look for “https” when making an online purchase. Don’t click on links or open email attachments unless you are certain they’re legitimate, and keep an eye out for “order confirmation” or “shipping problem” scams. Don’t use public computers or public wireless when shopping online. And always be sure your computer is fully patched, which includes the operating system as well as third-party products such as Java and Adobe.

To get help with a security issue: HSLIC Service Point, (505) 272-1694

For HIPAA Security Rule questions or to schedule a consultation with the Information Security Office:
Barney Metzner, (505) 272-1696 or BMetzner@salud.unm.edu

HSLIC staff members and student worker nab two book thieves

November 29th at HSLIC started out as a typical Saturday. But then Sarah Swanson, an ultra-observant new HSLIC employee, noticed that a couple who entered the library resembled a blurry video capture taken weeks earlier of suspected book thieves. As you will see in the write-up about Sarah on page 6, she is familiar with police work.

Sarah, along with Library Information Specialist 3 Karen Buntin and student worker Kelcey Florkowski, summoned the UNM police and helped with the police investigation. According to Dick Carr, HSLIC’s Coordinator, Reference & User Support Services, “Their work led to the confiscation of twenty-eight library books (from HSLIC and University Libraries) from one suspect’s residence. We all appreciate Sarah, Karen and Kelcey’s alertness and diligence.”
Daneshvari defends thesis with distinction

On October 28th, Shamsi Daneshvari, PhD, successfully defended her thesis — with distinction — and completed her master of science degree in biomedical sciences with a concentration in clinical research. It was the last requirement for her Biomedical Informatics Fellowship at HSLIC.

Her thesis committee was composed of Philip Kroth, MD, Director of Biomedical Informatics Research, Training and Scholarship for HSLIC; Heather Edgar, PhD, an assistant professor in the UNM Department of Anthropology and a research assistant professor for HSLIC; Gary Hatch, MD, a visiting assistant professor of radiology with a joint appointment in the Departments of Radiology and Pathology; and Teddy Warner, PhD, a research professor and psychologist with the UNM Department of Family & Community Medicine.

The title of Daneshvari’s thesis, “Metadata Determination for a Cadaveric Collection,” refers to her extensive research on which information is important to have when conducting research on images of cadavers.

Daneshvari explains that most research databases are designed ad hoc by investigators for a specific research function, with little thought to future data retrieval, sharing and reuse. “Designing research databases to anticipate future needs is a significant challenge because there is no universally acknowledged standard or guideline for researchers to follow when designing research databases,” she says.

HSLIC administers new-technology survey

Andre Ambrus — Instructional Services Librarian

As part of HSLIC’s effort to provide the best possible service to the Health Sciences Center, we recently administered a new-technology survey developed by the University of Southern California. Examples of new technologies we analyzed include instant messenger software; portable devices; mobile device apps; ebooks; and tools for presentation, networking, productivity and cloud storage.

The survey, administered from October 21 to November 7, was sent to almost 500 first-year students in the UNM Health Sciences Center. A slightly different, institution-specific, version of the survey was sent to students in other health sciences colleges throughout the United States.

We assessed the various ways first-year health sciences students use technology, social media, mobile and traditional devices, and cloud-based applications. The survey also gathered data about these students’ information needs and information-seeking behaviors.

Results from UNM responses are already in; we expect to receive survey data from participating institutions by March 2015. Once the data analysis is complete, we will report the results in a future issue of adobe medicus.

HSLIC continues to offer research consultations, instruction and outreach services. Please contact your departmental Envoy if you have questions; a list of HSLIC Envoys is available at http://hslic.unm.edu/resources/envoys.html.
**Movin’ in/movin’ up**

**Rob Cole**, who goes by “Cole,” has joined HSLIC in the afternoon/evening User Support Analyst 2 position at the Service Point. He provides service to faculty, students and staff; supports Tier 1 IT staff; and helps close the library building at night. Previously, he worked for a local marketing company doing video editing and graphic design as a contractor and worked his way up to the head of search engine optimization (SEO). By the time Cole finished high school, he had already qualified for two AA degrees from Mesalands Community College. After completing those degrees, he earned a BA in mass communications and a master of arts in media arts and computer science from New Mexico Highlands University.

Cole is an avid movie enthusiast, comic geek and guitar player, and he enjoys making things. “I love to sculpt, fabricate and paint as often as I can,” he says. “I’ve made everything from masks and latex appliances to toys with commercial-grade packaging. I’ve even made guitars starting from bare wood to playable instrument.” An animal lover, Cole owns two flat-faced and fluffy Persian/Angoran cats.

**Timothy Mey** works at the Service Point as a User Support Analyst 2. He has a unique background that blends IT and library projects, and he works in both roles for the library. On the IT side, he answers Help.HSC phone calls and help tickets, develops knowledge articles to solve common IT issues and directs help tickets to the proper desk. On the library side, he works at the Service Point doing basic circulation tasks, retrieving documents from the archive and providing reference assistance.

Tim’s most recent experience is in public libraries — in Albuquerque at the ABC Library and also for the DC Public Library in the nation’s capital. In both positions, he was involved in technology and computer training, in addition to his traditional library duties. In Washington, he had the opportunity to work on a new Makerspace at the Martin Luther King Jr. Library.

He grew up in the suburbs of Cleveland, Ohio, and spent many years living in Virginia. His BA degree is in English from Virginia Tech, and he is working on a Master of Library and Information Science (MLIS) degree at San Jose State University. His wife, Anna, is pursuing her PhD in political science at UNM. Because Tim is going to school while working full-time, he doesn’t have much time to play and work with guitars, his favorite hobby. He says, “I think if I could have a part-time business building and repairing instruments one day, I’d be a happy guy.”

**Sarah Swanson** is also a new User Support Analyst 2 at the Service Point. She handles inbound tickets to the Help.HSC system and assists patrons at the Service Point. Her previous job was at a software startup company that wrote business software that could be downloaded from the Apple App Store and used on any iOS device. She did tech support and forum management, and she wrote press releases. Her previous career was in law enforcement — she was a certified 911 emergency police dispatcher and a police records technician in Colorado and also for the Albuquerque Police Department. She is a National Academies of Emergency Medical Dispatch certified 911 dispatcher.

Sarah was born and raised in Greeley, Colo., and her associate of arts degree is from Aims Community College in Greeley. Sarah loves being in IT but is an artist at heart. She loves drawing and painting and has her own website, www.sarahpaints.it. When she’s not at work, she enjoys playing Frisbee with her big, fluffy, white German Shepherd, Berlin. She loves to cook and enjoys food so spicy that it “nears the heat level of getting maced.” Read about Sarah’s role in helping police catch two book thieves at HSLIC (page 4).
Faculty accomplishments

In April, HSLIC faculty members Jon Eldredge, MLS, PhD, AHIP, and Laura Hall presented on their Point-of-Care Randomized Controlled Trial involving decision-making resources for busy rural clinicians at the New Mexico Public Health Association’s Annual Meeting.

Eldredge also had an article published in the Summer 2014 issue of the journal Hypothesis. It is titled “The Research Mentor: The Long Reach of a Mentor’s Influence.”

In addition, Eldredge was profiled in the Member Spotlight feature of the August 2014 issue of MLA News. The article shares Edlredge’s thoughts about many topics, including his biggest professional challenge, his background before he became a medical librarian and what he does for exercise and to relax. The article is available online at https://www.mlanet.org/news/member-spotlight-jonathan-eldredge-ahip.

Karen McElfresh, MLS, AHIP, has achieved membership in the Academy of Health Information Professionals (AHIP) at the Provisional Level. The AHIP credential denotes the highest standards of professional competency and achievement in the field of health care information. Congratulations, Karen!

McElfresh and Jacob Nash, MSLIS, presented a poster titled “The Process of Evaluating a Cloud-Based ILS” at the five-chapter “Quint” meeting of the regional Medical Library Association chapters. The poster detailed the project to select and determine if the OCLC WorldShare system best fits the needs of our campus constituents for seeking information. HSLIC staff members Robyn Gleasner and Victoria Rodrigues and HSLIC faculty member Laura Hall contributed to the poster.

Library creates overview, tutorial videos for Native Health Database

Patricia Bradley, MLS, AHIP — Native and Distance Services Librarian

HSLIC recently added a brief video (2 minutes, 46 seconds) to its website that provides an overview of our Native Health Database (NHD), as well as a tutorial video (4 minutes, 12 seconds) explaining how to access information in the database. The NHD is a unique resource that contains articles, reports and surveys pertaining to the health and health care of American Indians, Alaska Natives and Canadian First Nations. The purpose of the NHD is to provide information for the benefit, use and education of organizations and individuals with an interest in health-related issues, programs and initiatives regarding North American indigenous peoples. To access the videos, go to https://hscssl.unm.edu/nhd/index.cfm?act=app.about.
Dr. Kroth delivers Grand Rounds talk about informatics fellowship

On October 23rd, Philip Kroth, MD, delivered a Grand Rounds talk for the Department of Pathology titled “The New Clinical Informatics Fellowship at UNM.”

Kroth is the Director of Biomedical Informatics Research, Training and Scholarship for HSLIC; an associate professor for HSLIC and the UNM Department of Internal Medicine; and Section Chief for Clinical Informatics in the Division of Translational Informatics in the UNM Department of Internal Medicine.

Kroth discussed the plans for the new clinical informatics fellowship at UNM. He explained that the goal is to receive program accreditation from the American College of Graduate Medical Education in 2015 and have the first two fellows start the new training program beginning in July 2015.

Initial funding for the new training program is coming from the UNM Department of Internal Medicine and the VA Medical Center. It will be an interdisciplinary effort with faculty from many other departments participating, including Pathology, Anesthesiology, Emergency Medicine and Pediatrics.

“Clinical Informatics is the first medical subspecialty where physicians can come to train from literally any other specialty because clinical informatics skills are valuable in all specialties,” Kroth said.